Ashford and St. Peter's Hospitals
NHS Foundation Trust

COUNCIL OF GOVERNORS
6th September 2017

TITLE	**Performance Report (including A&E)**
EXECUTIVE SUMMARY	This report provides a performance update.
The Council is asked to:	Discuss the report
Submitted by:	Tom Smerdon, Director of Operations(Unplanned Care) and James Thomas - Director of Operations (Planned Care)
Date:	August 2017
Decision	For discussion

Ashford and St. Peter's Hospitals NHS
NHS Foundation Trust

ASPH NHSI Performance
July 2017

Tom Smerdon - Director of Operations (Urgent Care)
James Thomas - Director of Operations (Planned Care)

ASPH NHSI Performance - July 2017

NHSI - 2017 JULY PERFORMANCE UPDATE

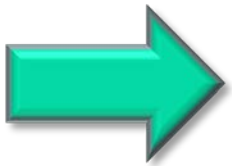
Domain	Standard		Compliance threshold	Q2 16/17	Q3 16/17	Q4 16/17	Q1 17/18	Monthly Sparkline	Jun	July
A&E	Maximum waiting time of **four hours** from arrival to admission/transfer/discharge		95%	92.9% ☒	90.7% ☒	88.1% ☒	91.3% ☒		91.5% ☒	93.6% ☒
RTT	Maximum time of **18 weeks** from point of referral to treatment in aggregate **(INCOMPLETE PATHWAYS)**		92%	93.3% ☑	93.1% ☑	92.3% ☑	93.2% ☑		93.6% ☑	93.2% ☑
CANCER	Cancer: two week wait from referral to date first seen	All urgent referrals	93%	94.6% ☑	96.0% ☑	93.3% ☑	94.6% ☑		95.1% ☑	93.9% ☑
		Symptomatic breast patients	93%	95.4% ☑	97.8% ☑	98.7% ☑	95.4% ☑		93.8% ☑	97.2% ☑
CANCER	All cancers: 31-day wait from diagnosis to first treatment		96%	97.1% ☑	97.7% ☑	98.3% ☑	98.8% ☑		98.8% ☑	96.8% ☑
CANCER	All cancers: 31-day wait for second or subsequent treatment	Surgery	94%	100% ☑	96.6% ☑	82.1% ☒	94.4% ☑		100% ☑	71.4% ☒
		Drug Treatment	98%	100% ☑	100% ☑	100% ☑	100% ☑		100% ☑	100% ☑
		Radiotherapy	94%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CANCER	All cancers: 62-day wait for first treatment	Urgent GP referral for suspected cancer	85%	83.5% ☒	86.0% ☑	83.2% ☒	87.7% ☑		88.4% ☑	88.5% ☑
CANCER		NHS Cancer Screening Service referral	90%	88.9% ☒	93.9% ☑	96.0% ☑	96.2% ☑		100% ☑	92.3% ☑

A&E

Cancer
31 Day Subsequent Surgery

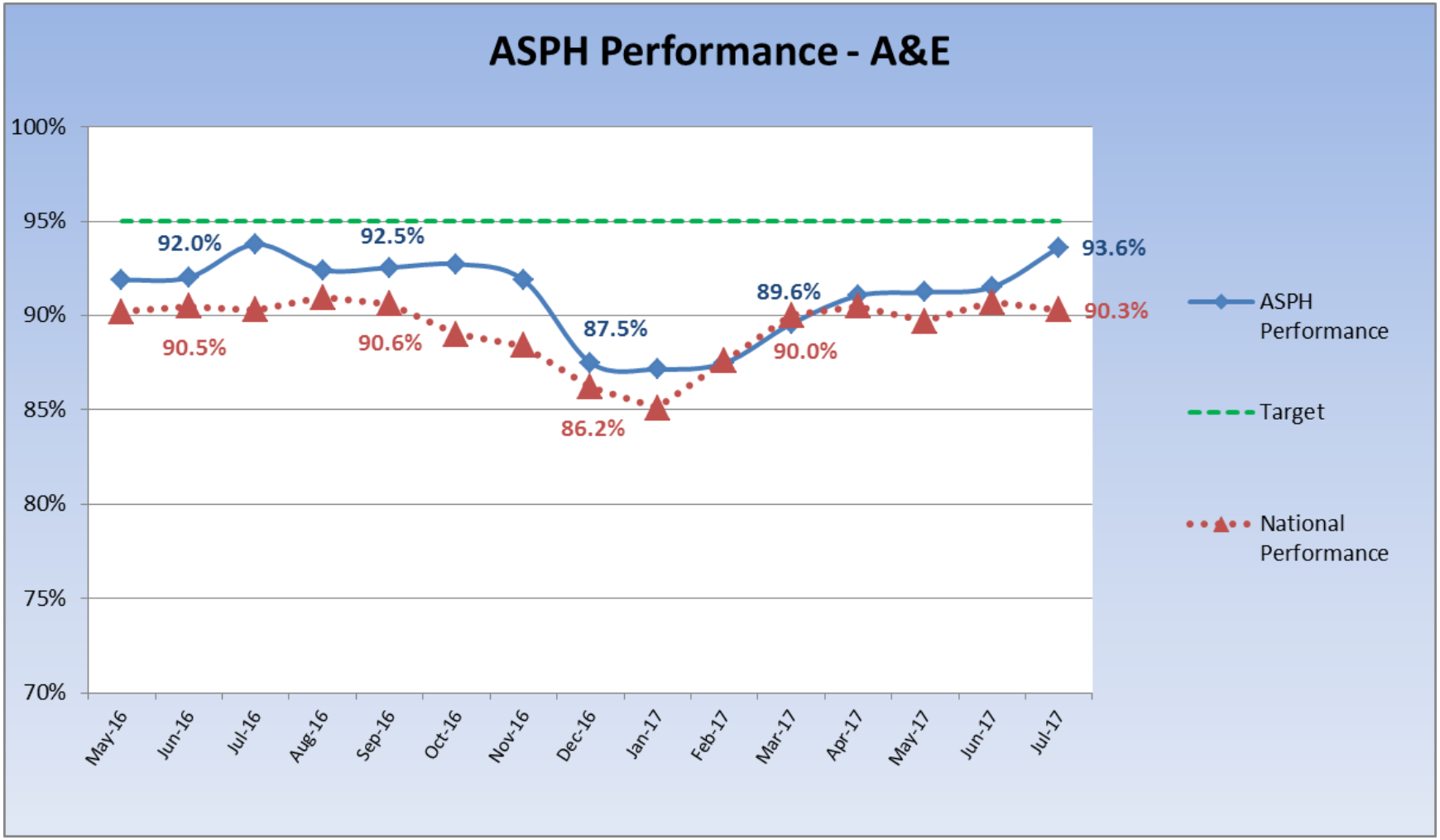
ASPH NHSI Performance - A&E

NHSI - 2017 JULY PERFORMANCE UPDATE									
Domain	Standard	Compliance threshold	Q2 16/17	Q3 16/17	Q4 16/17	Q1 17/18	Monthly Sparkline	Jun	July
A&E	Maximum waiting time of **four hours** from arrival to admission/transfer/discharge	95%	92.9% ☒	90.7% ☒	88.1% ☒	91.3% ☒		91.5% ☒	93.6% ☒



- *A&E NHSI Performance was recorded at 93.6% for July. This was a 2.1% improvement on June & 0.6% above the agreed recovery trajectory of 93% for Q2.*
- *Attendances were 0.7% higher than July 2016, although admissions were 0.7% lower. On a number of occasions during the month, (a) surges in admissions & (b) reduced staff availability due to IR35 tax avoidance changes created delays in A&E as well as slow flow to the wards.*
- *We have in place an **Urgent Care Improvement Programme** which includes changes following publication of the **Rapid Implementation Guidance**.*
- *The Trust was placed 38th of 138 Trusts for A&E performance (July 2017).*
- *Trust performance for July = 93.6% [National performance = 90.3%].*

ASPH NHSI Performance - A&E vs National



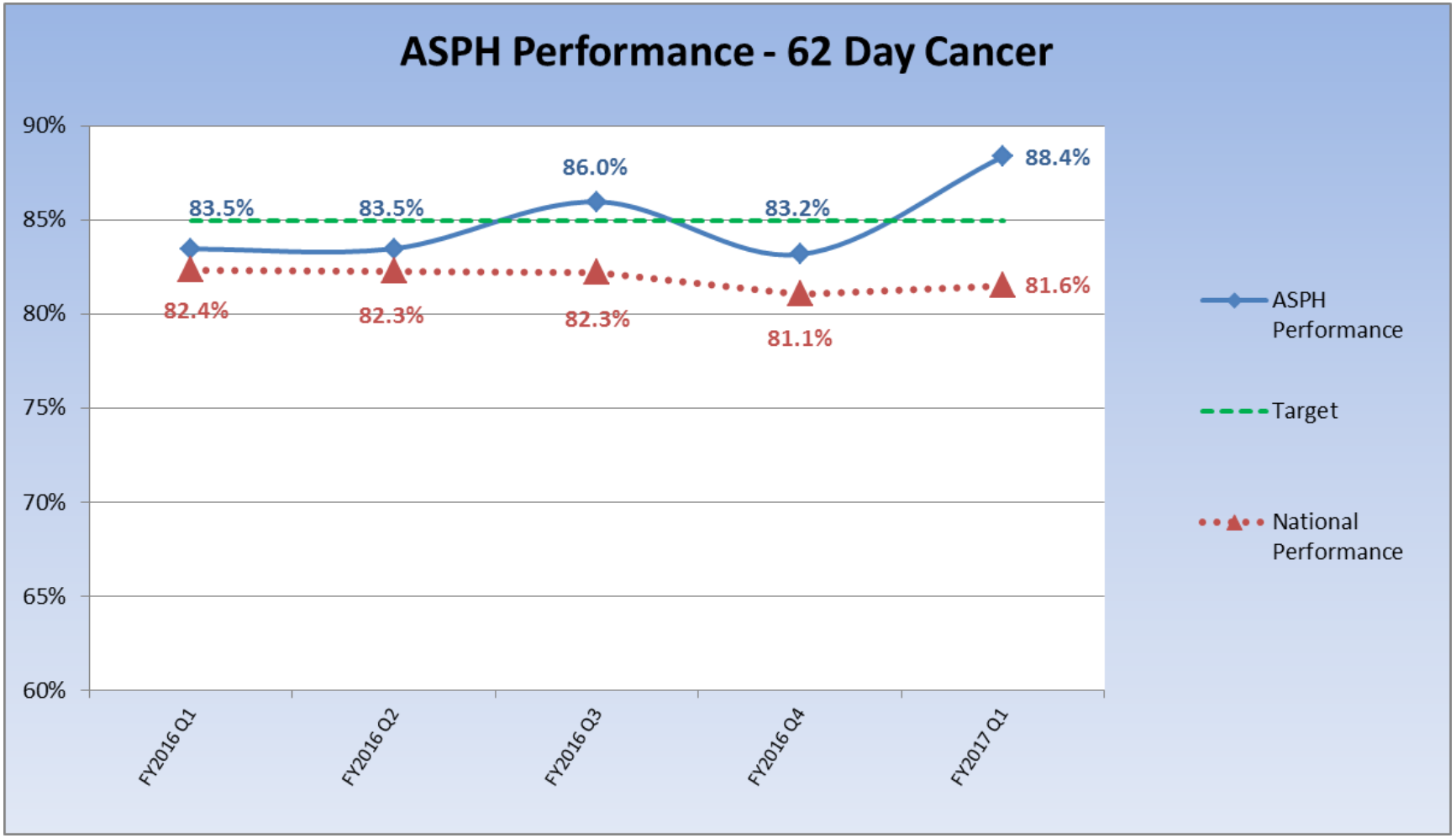
ASPH NHSI Performance - 31 Day Subsequent Surgery

NHSI - 2017 JULY PERFORMANCE UPDATE										
Domain	Standard		Compliance threshold	Q2 16/17	Q3 16/17	Q4 16/17	Q1 17/18	Monthly Sparkline	Jun	July
CANCER	All cancers: 31-day wait for second or subsequent treatment	Surgery	94%	100% ☑	96.6% ☑	82.1% ☒	94.4% ☑		100% ☑	71.4% ☒

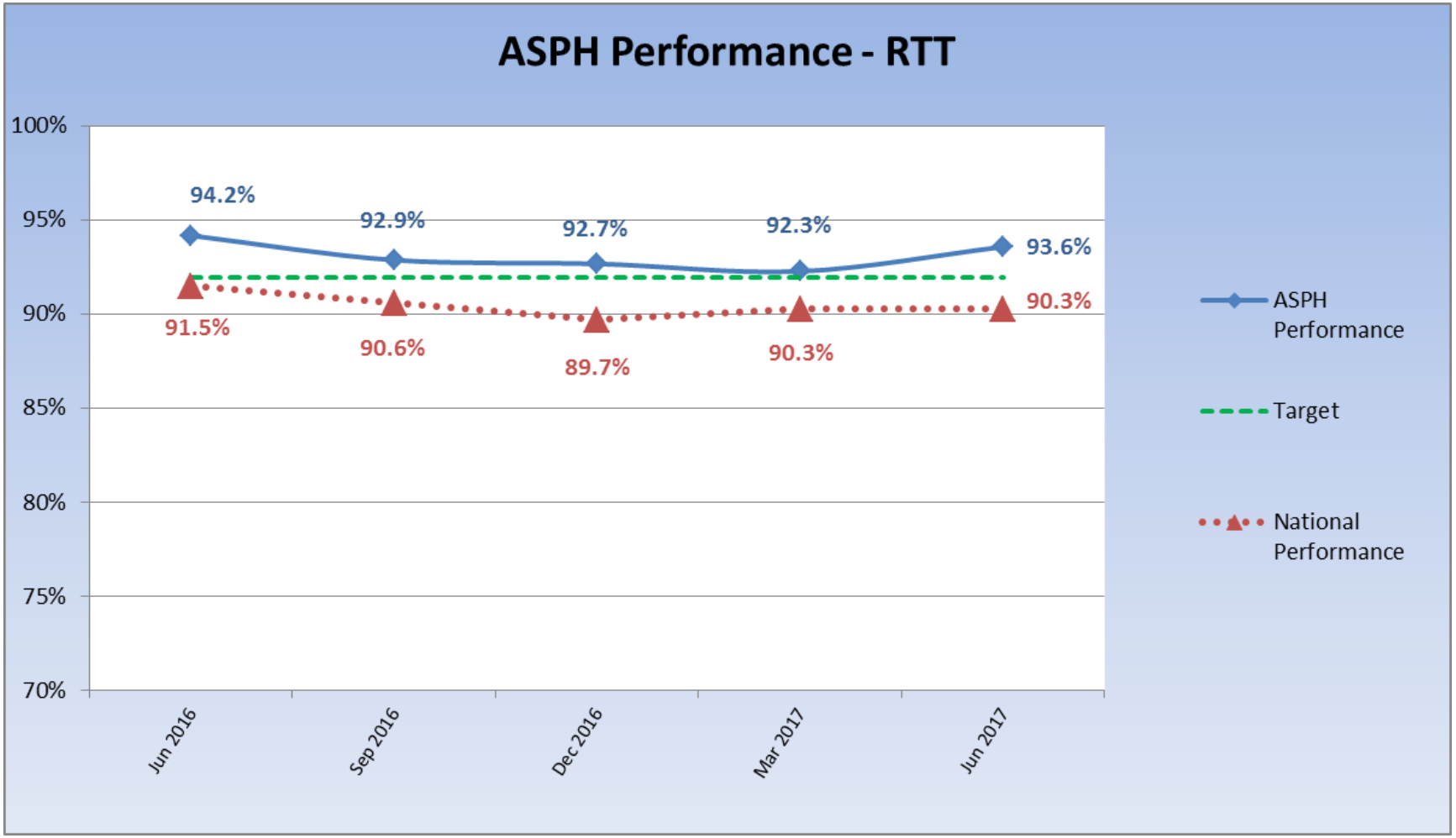
Cancer
31 Day Subsequent Surgery

- *Cancer 31 Day Subsequent Surgery is recorded as non-compliant for July at 71.4%.*
- *This was due to 2 colorectal breaches; 1 complex case & 1 patient requiring additional diagnostics & high risk fitness review prior to surgery.*
- *The Trust was compliant for Q1.*

ASPH NHSI Performance - 62 Day Cancer vs National



ASPH NHSI Performance - RTT Incomplete Pathways



RTT - Potential 52 Week Wait Exceedances

NHSI - 2017 JUNE & Q1 PERFORMANCE UPDATE									
Domain	Standard	Compliance threshold	Q2 16/17	Q3 16/17	Q4 16/17	Q1 17/18	Monthly Sparkline	May	Jun
RTT	Maximum time of **18 weeks** from point of referral to treatment in aggregate **(INCOMPLETE PATHWAYS)**	92%	93.3% ☑	93.1% ☑	92.3% ☑	93.2% ☑		93.6% ☑	93.6% ☑

The Trust is reviewing 2 patients that may have exceeded a wait of 52 weeks before receiving treatment.

Preliminary investigations identify;

- *Patient 1 - has exceeded 52 weeks due to patient choice*
- *Patient 2 - has exceeded 52 weeks due to an administration error*

Full investigations are underway with a full report to be presented to Trust Board in due course.