Paper 7.2

Ashford and St. Peter's Hospitals NHS
NHS Foundation Trust

COUNCIL OF GOVERNORS
8th March 2017

TITLE	**Performance Report (including A&E)**
EXECUTIVE SUMMARY	This report provides a performance update.
The Council is asked to:	Discuss the report
Submitted by:	Tom Smerdon, Director of Operations(Unplanned Care) and James Thomas - Director of Operations (Planned Care)
Date:	March 2017
Decision	For discussion

Ashford and St. Peter's Hospitals NHS
NHS Foundation Trust

ASPH NHSI Performance
January 2017

Tom Smerdon - Director of Operations (Urgent Care)
James Thomas - Director of Operations (Planned Care)

ASPH NHSI Performance - January 2017

NHSI - 2017 JANUARY PERFORMANCE UPDATE

Domain	Compliance threshold	Standard		Q1 16/17	Q2 16/17	Q3 16/17	Monthly Sparkline	Dec	Jan
A&E	95%	Maximum waiting time of **four hours** from arrival to admission/transfer/discharge		90.6% ☒	92.9% ☒	90.7% ☒		87.5% ☒	87.2% ☒
RTT	92%	Maximum time of **18 weeks** from point of referral to treatment in aggregate **(INCOMPLETE PATHWAYS)**		94.1% ☑	93.3% ☑	93.1% ☑		93.1% ☑	92.7% ☑
CANCER	93%	Cancer: two week wait from referral to date first seen	All urgent referrals	95.1% ☑	94.6% ☑	96.0% ☑		95.5% ☑	90.8% ☒
CANCER	93%		Symptomatic breast patients	95.4% ☑	95.4% ☑	97.8% ☑		97.8% ☑	96.2% ☑
CANCER	96%	All cancers: 31-day wait from diagnosis to first treatment		98.2% ☑	97.1% ☑	97.7% ☑		98.4% ☑	98.6% ☑
CANCER	94%	All cancers: 31-day wait for second or subsequent treatment	Surgery	100% ☑	100% ☑	96.6% ☑		90.0% ☒	71.4% ☒
CANCER	98%		Drug Treatment	100% ☑	100% ☑	100% ☑		100% ☑	100% ☑
CANCER	94%		Radiotherapy	n/a	n/a	n/a	n/a	n/a	n/a
CANCER	85%	All cancers: 62-day wait for first treatment	Urgent GP referral for suspected cancer	82.1% ☒	82.5% ☒	85.8% ☑		88.3% ☑	85.5% ☑
CANCER	90%		NHS Cancer Screening Service referral	100% ☑	88.9% ☒	93.9% ☑		100% ☑	88.9% ☒

A&E

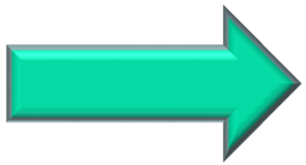
Cancer
TWR

Cancer
31 Day
Subsequent
Surgery

Cancer
62 Day
Screening

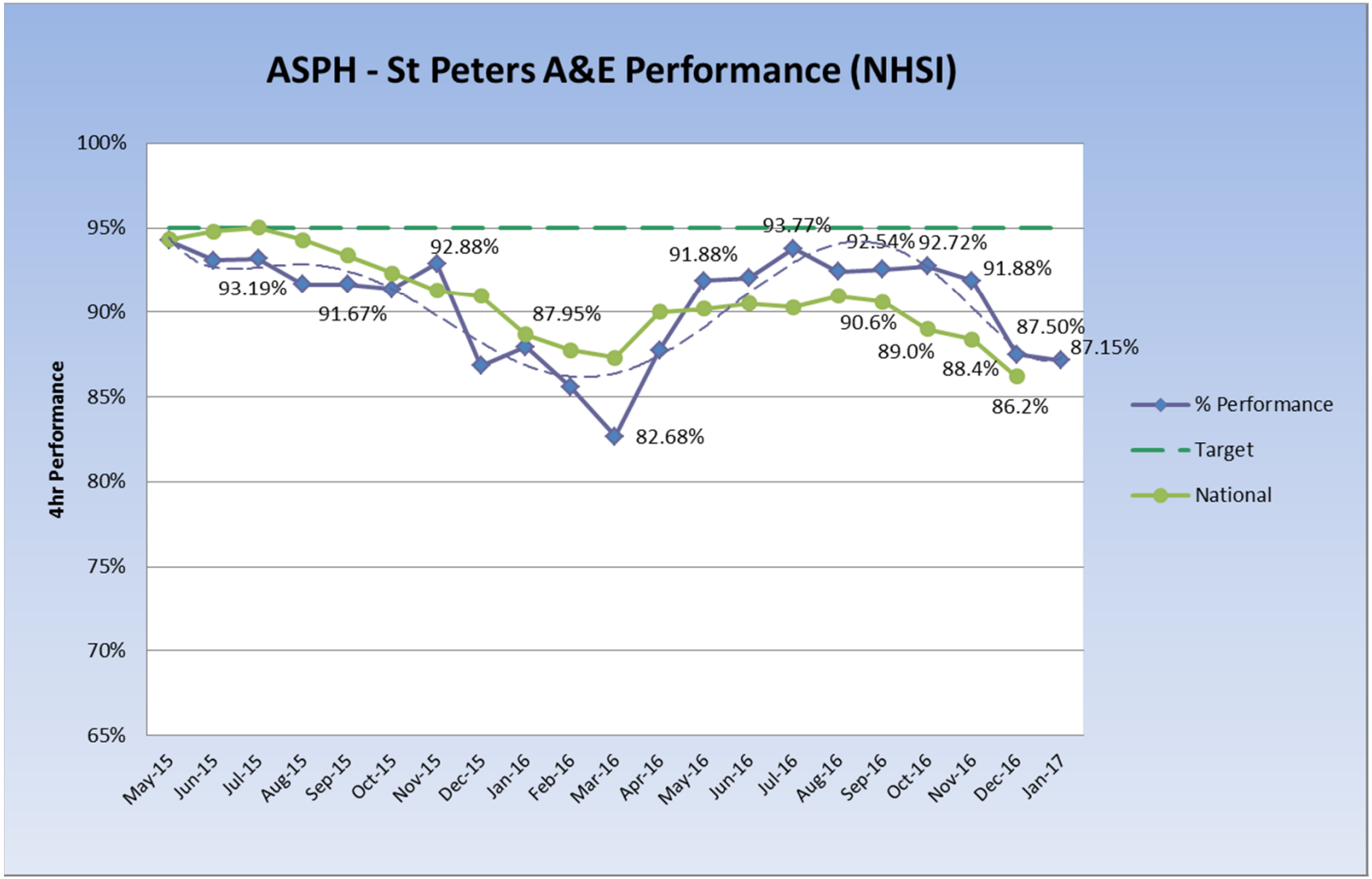
ASPH NHSI Performance - A&E

NHSI - 2017 JANUARY PERFORMANCE UPDATE								
Domain	Compliance threshold	Standard	Q1 16/17	Q2 16/17	Q3 16/17	Monthly Sparkline	Dec	Jan
A&E	95%	Maximum waiting time of **four hours** from arrival to admission/transfer/discharge	90.6% ☒	92.9% ☒	90.7% ☒		87.5% ☒	87.2% ☒



- *A&E NHSI Performance was recorded at 87.2% for Jan. This was a 0.37% decline on last month and 7.8% below the required 95% compliance.*
- *The area continues to experience a particularly challenging time, in part due to insufficient social and community care capacity leading to an increase in medically fit patients being retained in the acute Trust, slowing flow from the Emergency Department to the wards & the requirement for elective cancellations.*
- *We have in place an **Urgent Care Improvement Programme** which includes changes following publication of the **Rapid Implementation Guidance**.*
- *The Trust's national position was 46th of 139 Trusts for A&E performance (Dec data). National average performance for Dec = 86.2%.*

A&E - ASPH NHSI Performance vs National



ASPH - A&E Attendances & Admissions Comparison

	Additional Attendances 2016 vs 2015 (Age Group)				
	0-15	16-59	60-74	75+	Grand Total
Apr	5.8%	-1.8%	19.7%	4.7%	3.5%
May	15.1%	4.0%	11.9%	14.3%	9.3%
June	10.2%	3.0%	6.2%	5.0%	5.3%
July	14.5%	1.6%	15.7%	7.5%	7.0%
August	9.1%	-0.7%	15.9%	7.9%	4.9%
September	-2.9%	7.8%	12.0%	-2.7%	3.9%
October	1.2%	4.1%	12.6%	10.4%	5.5%
November	5.4%	1.0%	10.9%	11.0%	5.0%
December	10.2%	0.6%	2.6%	12.0%	5.4%
January	4.8%	-2.1%	2.6%	6.1%	1.6%
Grand Total	7.2%	1.8%	10.9%	7.7%	5.2%

	Additional Attendances 2016 vs 2015 (Age Group)					
	0-15	16-59	60-74	75+	Grand Total	+ per day
Apr	98	-67	172	66	269	9
May	272	153	115	205	745	24
June	176	112	58	71	417	14
July	245	64	152	106	567	18
August	124	-25	155	117	371	12
September	-52	289	108	-39	306	10
October	24	160	121	151	456	15
November	113	36	98	161	408	14
December	195	23	26	196	440	14
January	85	-78	26	98	131	4
Grand Total	1280	667	1031	1132	4110	**13**

	Additional Admissions 2016 vs 2015 (Age Group)				
	0-15	16-59	60-74	75+	Grand Total
Apr	11.9%	-7.2%	17.7%	2.0%	2.9%
May	17.2%	1.6%	1.8%	15.1%	9.4%
June	22.0%	4.4%	26.1%	7.5%	11.6%
July	47.5%	-6.7%	26.7%	2.3%	8.7%
August	-8.3%	-7.4%	10.4%	13.1%	4.4%
September	11.2%	9.7%	4.4%	2.6%	6.0%
October	14.6%	-4.9%	-1.2%	8.2%	3.9%
November	30.7%	-6.7%	11.8%	3.9%	6.1%
December	18.0%	11.3%	-3.7%	13.5%	10.6%
January	21.6%	-8.3%	0.0%	1.1%	0.7%
Grand Total	18.5%	-1.7%	8.8%	7.0%	6.4%

	Additional Admissions 2016 vs 2015 (Age Group)					
	0-15	16-59	60-74	75+	Grand Total	+ per day
Apr	24	-39	52	16	53	2
May	44	9	6	128	187	6
June	54	21	75	59	209	7
July	96	-36	83	19	162	5
August	-18	-40	35	106	83	3
September	30	50	15	21	116	4
October	42	-27	-4	69	80	3
November	81	-34	36	33	116	4
December	49	51	-13	127	214	7
January	49	-45	0	11	15	0
Grand Total	451	-90	285	589	1235	**4**

Winter pressures - reflections

- Generally effective system wide planning for the break period
- Significant increase in elderly patient admissions
- Unable to recover previous performance of c 92% (May to Nov 2016)
- Increase in crude mortality during December and January
- One instance of black status (9 January)

Reboot week – 9 January

- Significantly reduced outliers (33 to 10) and escalation beds (58 to 28)
- Introduced better co-working with the Integrated Care Bureau – each complex discharge and long staying patient reviewed together daily
- Repeating cycles of re-boot week to improve practice