Ashford and St. Peter's Hospitals
NHS Foundation Trust

COUNCIL OF GOVERNORS
6th December 2017

TITLE	**Performance Report (including A&E)**
EXECUTIVE SUMMARY	This report provides a performance update.
The Council is asked to:	Discuss the report
Submitted by:	Tom Smerdon, Director of Operations(Unplanned Care) and James Thomas - Director of Operations (Planned Care)
Date:	November 2017
Decision	For discussion

Ashford and St. Peter's Hospitals NHS
NHS Foundation Trust

ASPH NHSI Performance
October 2017

Tom Smerdon - Director of Operations (Urgent Care)
James Thomas - Director of Operations (Planned Care)

ASPH NHSI Performance - October 2017

NHSI - 2017 OCTOBER PERFORMANCE UPDATE

Domain	Standard		Compliance threshold	Q3 16/17	Q4 16/17	Q1 17/18	Q2 16/17	Monthly Sparkline	Sep	Oct
A&E	Maximum waiting time of **four hours** from arrival to admission/transfer/discharge		95%	90.7% ☒	88.1% ☒	91.3% ☒	93.2% ☒		93.7% ☒	91.4% ☒
RTT	Maximum time of **18 weeks** from point of referral to treatment in aggregate **(INCOMPLETE PATHWAYS)**		92%	93.1% ☑	92.3% ☑	93.2% ☑	92.8% ☑		92.4% ☑	92.4% ☑
CANCER	Cancer: two week wait from referral to date first seen	All urgent referrals	93%	96.0% ☑	93.3% ☑	94.6% ☑	92.5% ☒		90.5% ☒	92.2% ☒
		Symptomatic breast patients	93%	97.8% ☑	98.7% ☑	95.4% ☑	95.2% ☑		95.7% ☑	96.8% ☑
CANCER	All cancers: 31-day wait from diagnosis to first treatment		96%	97.7% ☑	98.3% ☑	98.8% ☑	98.0% ☑		96.9% ☑	96.5% ☑
CANCER	All cancers: 31-day wait for second or subsequent treatment	Surgery	94%	96.6% ☑	82.1% ☒	94.4% ☑	93.9% ☒		100% ☑	100% ☑
		Drug Treatment	98%	100% ☑	100% ☑	100% ☑	100% ☑		100% ☑	100% ☑
		Radiotherapy	94%	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CANCER	All cancers: 62-day wait for first treatment	Urgent GP referral for suspected cancer	85%	86.0% ☑	83.2% ☒	87.7% ☑	87.0% ☑		88.8% ☑	91.6% ☑
		NHS Cancer Screening Service referral	90%	93.9% ☑	96.0% ☑	96.2% ☑	93.9% ☑		85.7% ☒	100% ☑

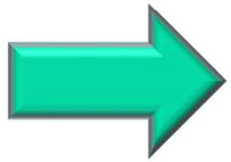
A&E

Cancer
Two Week Wait to 1st OPA/STT

Patients first • Personal responsibility • Passion for excellence • Pride in our team

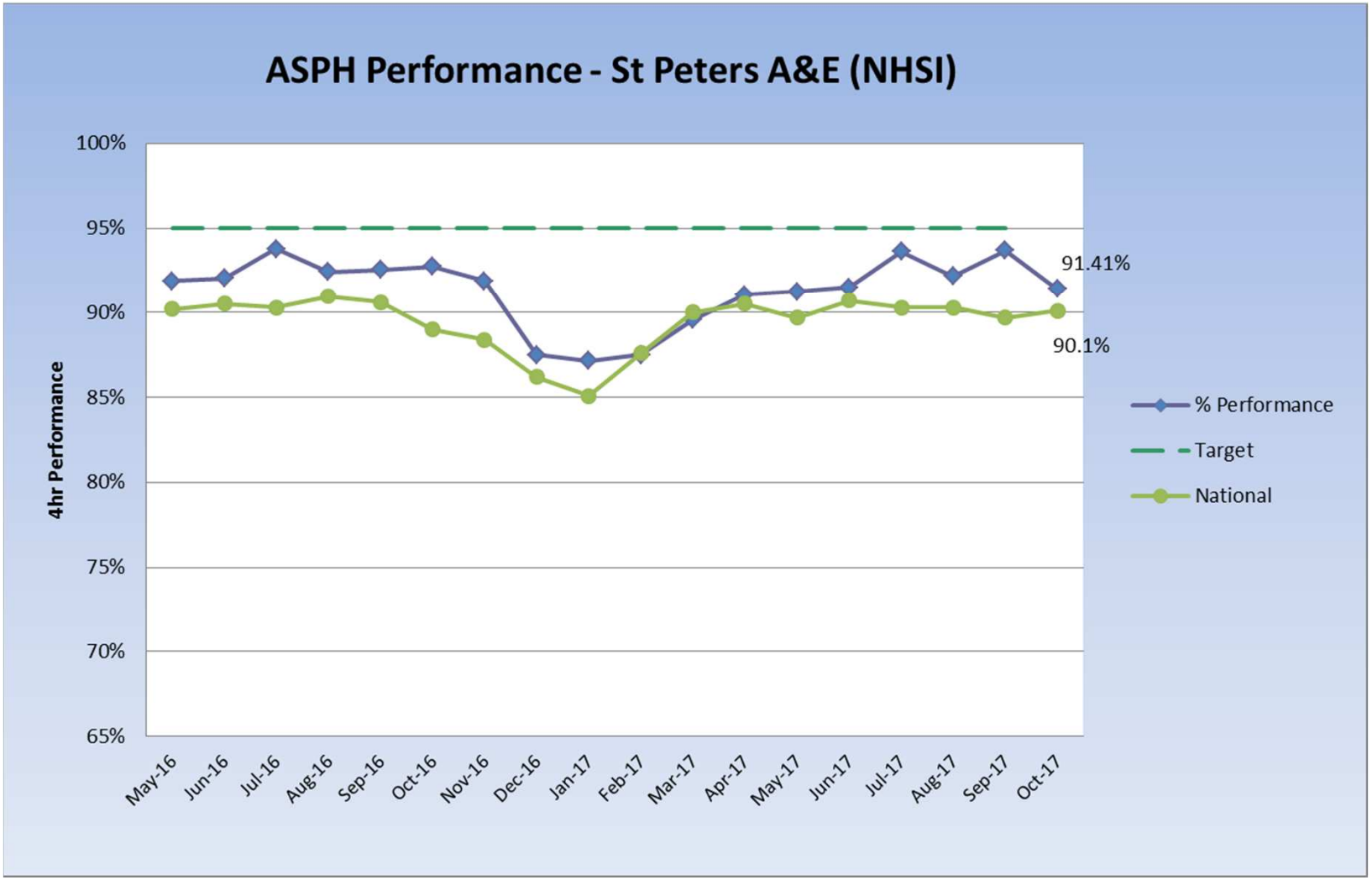
ASPH NHSI Performance - A&E

NHSI - 2017 OCTOBER PERFORMANCE UPDATE									
Domain	Standard	Compliance threshold	Q3 16/17	Q4 16/17	Q1 17/18	Q2 16/17	Monthly Sparkline	Sep	Oct
A&E	Maximum waiting time of **four hours** from arrival to admission/transfer/discharge	95%	90.7% ☒	88.1% ☒	91.3% ☒	93.2% ☒		93.7% ☒	91.4% ☒



- *A&E NHSI Performance was recorded at 91.4% for October. This was a 2.3% decline on September, although 0.61% above the agreed recovery trajectory of 90.8% for Q3.*
- *Attendances were 1.2% higher than October 2016, with admissions also higher at 2.0%. On a number of occasions during the month, (a) surges in admissions & (b) reduced staff availability due to vacancies and leave created delays in A&E as well as slow flow to the wards.*
- *We have an **Urgent Care Improvement Programme** which includes implementing the SAFER CARE bundle and RED & GREEN Days to promote patient flow.*
- *The Trust was placed 53rd of 137 Trusts for A&E performance (October 2017).*
- *Trust performance for October = 91.4% [National performance = 90.1%].*

ASPH NHSI Performance - A&E vs National



ASPH NHSI Performance - Cancer 2 Week Wait

NHSI - 2017 OCTOBER PERFORMANCE UPDATE										
Domain	Standard		Compliance threshold	Q3 16/17	Q4 16/17	Q1 17/18	Q2 16/17	Monthly Sparkline	Sep	Oct
CANCER	Cancer: two week wait from referral to date first seen	All urgent referrals	93%	96.0% ☑	93.3% ☑	94.6% ☑	92.5% ☒		90.5% ☒	92.2% ☒

Cancer
Two Week Wait to 1st OPA/STT

- *Cancer TWW is recorded non-compliant for October at 92.2% for Urgent Referrals.*
- *Of the 80 breaches recorded for Urgent Referrals, patient choice accounted for 68%, STT capacity at 17% & OPA capacity at 15%.*
- *The Trust is working with NWS CCG & local GPs, encouraging & supporting patient attendance within 14 days.*

RTT - Performance & Waitlist Trend

SPECIALTY	Performance			Waitlist Size & Range (FY15-FY17)						Rolling Quarter Trend (12 weeks)		
	Aug-17	Sep-17	Oct-17	Start 15/16	Start 16/17	Start 17/18	WL Oct17	WL High	WL Low	WL % change	Trend	Aggregate WL volume change impact
General Surgery	88.9%	88.8%	89.3%	2,559	2,802	2,988	3,018	**3,346**	2,395	-8.8%		-195
Urology	86.8%	87.2%	88.3%	838	908	945	1,076	**1,229**	757	-1.2%		-83
Trauma & Orthopaedics	94.6%	94.5%	93.8%	2,304	4,292	4,076	5,062	**5,109**	2,271	2.8%		26
ENT	90.4%	90.1%	90.8%	1,294	1,254	1,386	1,724	**1,724**	970	16.5%		199
Ophthalmology	94.3%	95.1%	95.9%	2,871	3,875	3,995	4,198	**4,198**	2,684	10.8%		225
Oral and Maxillofacial Surgery	83.7%	84.0%	83.2%	1,259	1,328	2,037	1,989	**2,093**	1,259	-0.4%		36
Plastic Surgery	93.9%	88.9%	86.5%	6	10	24	37	**37**	5	200.0%		3
Pain	92.2%	90.1%	92.7%	658	1,081	769	536	**1,252**	436	2.0%		86
General Medicine	94.3%	91.5%	90.8%	725	857	952	1,211	**1,268**	681	3.1%		-55
Gastroenterology	96.1%	94.7%	92.6%	895	735	750	933	**1,204**	583	-18.7%		-134
Cardiology	97.4%	98.0%	97.1%	770	953	862	1,157	**1,157**	680	24.7%		68
Dermatology	98.4%	92.4%	91.9%	1,201	1,605	1,623	1,949	**2,213**	1,176	39.1%		101
Neurology	89.7%	91.6%	93.9%	567	580	770	771	**879**	458	-10.3%		26
Rheumatology	97.8%	94.4%	93.9%	322	244	449	395	**480**	224	-13.5%		-25
Paediatrics	99.3%	98.5%	98.3%	684*	945	833	755	**966**	644	-1.6%		15
Geriatric Medicine	99.2%	97.6%	97.8%	126	166	103	134	**183**	78	8.5%		14
Gynaecology	95.8%	97.0%	96.4%	1,098	1,097	1,095	1,046	**1,389**	1,016	-5.5%		-8
Other	87.1%	75.9%	100.0%	57	101	15	21	**121**	3	-50.0%		-11
Grand Total	**92.8%**	**92.4%**	**92.4%**	**17,586**	**22,833**	**23,672**	**26,012**	**26,012**	**17,586**	3.6%		282

RTT - Performance & Backlog Trend

SPECIALTY	Performance			Backlog Size & Range (FY15-FY17)						Rolling Quarter Trend (12 weeks)		
	Aug-17	Sep-17	Oct-17	Start 15/16	Start 16/17	Start 17/18	BL Oct17	BL High	BL Low	BL % change	Trend	Aggregate WL volume change
General Surgery	88.9%	88.8%	89.3%	243	273	459	324	**493**	143	-11.9%		-121
Urology	86.8%	87.2%	88.3%	76	83	119	126	**183**	26	-24.3%		-18
Trauma & Orthopaedics	94.6%	94.5%	93.8%	100	403	296	315	**470**	59	60.2%		25
ENT	90.4%	90.1%	90.8%	46	36	95	159	**159**	16	6.0%		45
Ophthalmology	94.3%	95.1%	95.9%	76	150	106	174	**250**	30	9.4%		66
Oral and Maxillofacial Surgery	83.7%	84.0%	83.2%	30	60	311	334	**353**	23	-4.8%		30
Plastic Surgery	93.9%	88.9%	86.5%	0	1	7	5	**7**	0	50.0%		4
Pain	92.2%	90.1%	92.7%	19	54	71	39	**254**	4	-7.3%		-16
General Medicine	94.3%	91.5%	90.8%	29	25	58	111	**111**	7	107.5%		59
Gastroenterology	96.1%	94.7%	92.6%	30	42	41	69	**70**	21	38.8%		14
Cardiology	97.4%	98.0%	97.1%	21	45	35	34	**77**	14	52.2%		14
Dermatology	98.4%	92.4%	91.9%	51	28	114	157	**160**	12	1435.7%		84
Neurology	89.7%	91.6%	93.9%	31	17	51	47	**86**	12	-28.8%		6
Rheumatology	97.8%	94.4%	93.9%	5	5	2	24	**35**	0	166.7%		20
Paediatrics	99.3%	98.5%	98.3%	8	22	29	13	**59**	0	160.0%		-8
Geriatric Medicine	99.2%	97.6%	97.8%	1	5	3	3	**9**	0	300.0%		0
Gynaecology	95.8%	97.0%	96.4%	64	49	71	38	**96**	32	-14.9%		-27
Other	87.1%	75.9%	100.0%	5	0	1	0	**11**	0	-		-1
Grand Total	**92.8%**	**92.4%**	**92.4%**	**829**	**1,298**	**1,869**	**1,972**	**2,024**	**607**	18.6%		176

DM01 Diagnostic Performance

May-17		Jun-17		Jul-17		Aug-17		Sep-17		Oct-17	
<6wks	>6wks	<6wks	>6wks	<6wks	>6wks	<6wks	>6wks	<6wks	>6wks	<6wks	>6wks
6051	36	5428	48	4863	119	4689	147	5941	114	6669	99
99.41%		99.12%		97.61%		96.96%		98.12%		98.54%	
0.59%		0.88%		2.39%		3.04%		1.88%		1.46%	

The Trust has failed the DM01 diagnostic standard with October performance provisionally recorded at 98.54%, however this was a 0.4% improvement on September's performance of 98.12%.

This has been due to a number of reasons in;

- *Neurophysiology due to staff sickness creating a reporting & wait list backlog*
- *Additional capacity has been arranged with compliance estimated in 2 months.*