

Help for the Bereaved

Paediatric A&E



Please accept our sincere sympathy on your bereavement

This booklet is intended to be of practical help to you. It outlines the things you will need to do and suggests people and organisations that might be able to offer additional support.



***There is no footprint too small that cannot leave an
imprint on this world.***

***What have once enjoyed deeply we can never lose.
All that we love deeply becomes part of us.***

Helen Keller

Bereavement Office:

St. Peter's Hospital, Guildford Road, Chertsey, Surrey. KT16 OPZ

Tel: **01932 722319**

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Introduction

We wish to extend our sympathy to you on the death of your child.

This booklet is designed to help you at this sad and difficult time, particularly with some of the practical and official matters. When a child dies there are many decisions and arrangements to be made. Unfortunately these often have to be made at a time of great personal distress.

To each individual, the loss of a loved one is a unique and traumatic event; there is no standard measure of the pain of that loss and we all need to come to terms with it in our own way. Yet there is a recognised pattern to grieving and this booklet aims to guide you through the individual stages of grief to show how healing can take place. There is also a list of organisations that can offer support and comfort.

"A child is many things: a part of self and the loved partner; a representation of the generations past; the genes of the forebears; the hopes of the future; a source of love, pleasure, even narcissistic delight; a tie or a burden; and sometimes a symbol of the worst part of the self and others."

Beverley Raphael, 1984

The Anatomy of Bereavement. Hutchinson, London.



Seeing your Child

Hopefully it would have been possible for you to stay with your child as much or as little as felt right for you after he or she died. However, if you or your family would like to see your child again before the funeral, then staff can help to make this possible.

The staff should have offered to take handprints and footprints, together with locks of hair, of your child for you. A camera should also have been available for you to take photographs of your child (please remember to have Polaroid photographs copied as they fade with time). If you were not given these opportunities or did not feel up to it at the time and would now wish to take prints or photographs, please speak to a member of nursing staff who will be able to assist you provided your child is still at St Peter's Hospital.

Your child will be kept at St Peter's hospital. If you would like to see your child arrangements can be made through the Bereavement office on: **01932 722319**, these viewings are made on an appointment basis and are usually between 13.00 and 16.00 Monday to Friday. Other than these hours and in exceptional circumstances you should contact the Hospital switchboard on: **01932 872000** and ask to speak to the Clinical site nurse practitioner. Once your child is moved to the Funeral Directors you can arrange to see him / her there. Sometimes this is an important thing to do, especially if you have other children in your family.

If a Coroner's post-mortem is required, their approval may have to be given before a viewing can be arranged.

Practical and Legal Matters

Please note that although the death will need to have been registered before funeral arrangements can be finalised, you can, nonetheless, begin to make provisional arrangements even before you have collected the Medical Certificate of Cause of Death.

The Department of Work and Pensions publishes a leaflet called 'What to do after a death (D49)'. This is available online at: www.gov.uk, the Post Office, The Register Office or one of our Patient Affairs Offices. This leaflet contains relevant guidance and information and gives details of any financial help which may be available to you.

The Coroner

When a child's death is sudden and unexpected or when their stay in hospital is less than 24 hours, doctors may be unable to issue a death certificate. The Coroner then has to become involved by law, although sometimes, after discussion, a certificate can be issued. The Coroner may require there to be a post-mortem; he has a legal right to insist on this. Once the Coroner takes charge, then he / she will issue the form authorising the Registrar to issue a death certificate; the Coroner will contact the family to tell them when he has issued the form to the Registrar. This rarely takes more than a few days.

Sometimes a formal identification of your child is needed in front of the Coroner or his representative (usually a Police Officer). Do not worry about this. It is a normal legal formality and the nursing staff will help you with it.

You can still make provisional funeral arrangements for your child but you may prefer to spend time with your child in the

Chapel of Rest at the Funeral Directors once your child is moved there.

Medical Certificate of Cause of Death

You will need to collect the Medical Certificate of Cause of Death from the Bereavement Office. The office is open from 9.00am to 12.30pm and from 13.00pm to 16.00pm on weekdays. To avoid unnecessary waiting, you are advised to telephone for an appointment on: **01932 722319** or contact via switchboard bleep **5073**.

Burial outside of England and Wales

If you wish your child to be buried outside of England or Wales (this would apply to Scotland and Ireland as well as all other countries), the Funeral Director will be able to help you arrange this. When you register your child's death, you will need to buy at least two of the certified copies of the death certificate (some consulates and embassies require more). You give these to the Funeral Director so that he can obtain an "Out of England Certificate".

Organ Donation

You or your child may have wished to help another child live by offering their organs for donation following death. Please do not hesitate to ask a member of nursing or medical staff if this would be possible for your child. Corneas from any child over 1 year can be used for up to 48 hours. Heart valves, from anyone over six months old, can be used for up to 72 hours. (The transplant of any major organ would depend on the suitability of the case, and might not be possible with very young children).

More information on this can be obtained from the Site Co-ordinator for the hospital who will be able to contact the transplant co-ordinator for the region for further advice.

Registration

It is a legal requirement for a death to be registered within five working days. This has to be done before you can finalise all the funeral arrangements.

In most cases this is straightforward and the basic details are given below.

Where?

A person's death should be registered in the district where they have died. The area for this hospital is administered by the Registrar's Office in Weybridge.

**The Office of the Registrar of Births and Deaths
81 Otlands Drive
Weybridge Surrey
KT13 9LN**

Telephone: **0300 200 1002**

Opening times

Monday-Friday, 09.00am-16.30pm except Wednesday's when the office opens at 09.30am.

It is important to telephone to make an appointment so that you can.

What do you need to take?

1. The Medical Certificate of Cause of Death issued by the hospital (this will be given to you by the Bereavement Office).

It may be useful to take:

2. Your child's medical card.
3. Your child's birth certificate.

Although it is usual for a parent to register a child's death, it is sometimes possible for a member of hospital staff or a relative or friend to act on your behalf; this is best discussed first with the Registrar.

The Registrar will issue a green form. This allows the burial or cremation to take place. (If the Coroner is involved, he will advise you when to collect the green form). This form is to be given to the Funeral Director. Form **BD8**, "Notification of the Registrar of Death"; will be needed if you wish to apply to the Department for Work and Pensions for a funeral grant. The registration and issue of these forms is free. A certified copy of the death certificate is also available which currently costs £11.00 – Standard 5 day delivery, £16.00 – 2 day Priority delivery, or £25.00 - Print while you wait service in Guildford. This is essential if arranging a funeral abroad or if your child had any savings accounts.

To apply for a funeral grant you will need to download form **SF200** from: www.gov.uk

Department of Pastoral Care

Ashford and St Peter's Hospitals NHS Foundation Trust has a team of Chaplains and volunteers who are available 24-7 to provide pastoral help to all who are bereaved, whether or not you

belong to a specific faith group. Please ask one of the nursing staff if you would like support and comfort from a member of the Pastoral Care Team. If you so wish, a member of the Team could also help you to contact your own faith leader or representative.

Multi-Faith Centre

There is a Multi-Faith Centre and Garden just outside the A&E Department in either of which you may like to spend some time alone or with someone to sit in silence with you. The Centre is open all day every day and can also be unlocked at night if it is needed.



Arranging a Funeral

You may already know what has to be done or you may already be linked to an organisation which will handle things for you. If not, perhaps the following points may help.

Unless there are special religious or cultural reasons for holding a funeral quickly, there is no need to hurry and you can take all the time you need to make sure the funeral is arranged in a way that will be meaningful to you.

Choosing a Funeral Director

You will obviously want to ensure that the funeral arrangements are organised efficiently and with dignity and respect for your loved one. You may wish to make these arrangements yourself but, if not, why not consider the help of relatives or of a close and trusted friend? Very often, relatives or close friends wish to help and they can share the burden with you.

The Bereavement Officer is not able to recommend individual Funeral Directors, but they can help by giving you information about Funeral Directors in the local area. You can contact your chosen Funeral Director as soon as you wish, even before you have registered the death. The Funeral Director will need the green form, which the Registrar gave you, before final arrangements can be made. The Funeral Director will then contact the hospital and will arrange to bring your child to his Chapel of Rest. The Funeral Director will be able to support and guide you in making necessary arrangements.

If you would like your child to be at your house, the Funeral Director can carry out a simple embalming procedure to make this possible. This is often a helpful thing to do, especially if there are other children in the family and if your child is young.

The Funeral itself

Initial arrangements can begin as soon as you are ready. If you wish to have a religious ceremony, the hospital chaplain or a member of the local clergy can advise and help. It is not necessary to have a religious service and you may like instead, to plan a service with your family and friends.

Your own choice of hymns, songs, pieces of music or readings can be part of the funeral service and these can be discussed amongst the family and friends and with whoever is to take the service. The Funeral Director is there to help and will advise how to arrange the funeral.

The Hospital Chaplain is also ready to help with ideas about your child's funeral even if the service is not a religious ceremony. The service can always be held initially in your house or garden, before going on to the cemetery or crematorium.

What is important, is that the funeral should be personal to your child and family and that it is a proper way of recognising what has happened to your child and of saying goodbye (for the moment).

Your Feelings and Other Children



Book of Remembrance

The hospital has a Book of Remembrance in which your child's name can be included. The book is kept in the chapel and you may see it at any time. The chaplain will contact to you to ask if you would like your child's name included. Once a year, a memorial service, which you are welcome to attend, is held in the chapel for all the children who have died at this hospital.

Returning to the Hospital

Most parents find that they still have many unanswered questions after they have thought over the period of their child's illness and death. It can be helpful to come back to the hospital sometime later to talk over these questions. If no one has made a specific arrangement to see you again, do not hesitate to telephone and ask for Paediatric A&E, or the Child Bereavement Support Team. Meetings are usually arranged away from the ward or Accident and Emergency Department, but please ask if you would like to go back and visit the staff.

How you Might Feel

The death of a child is one of the worst things that can ever happen to anyone and no one can tell you exactly how you will feel. There is no normal or right way to be and most people experience a whole range of different emotions. Feelings may

include disbelief, numbness, anger, sadness, guilt, emptiness and sometimes a sense of relief. These may all be so mixed up that you wonder if you are going mad.

Although you may expect your partner to be a special help at this time, it is common for parents to grieve in different ways and at different rates and many find it hard to help each other. You may both have to acknowledge this and to allow each other space, while finding support in your own ways. Hopefully you will have family and friends who will be there to listen. But you may find yourself having to make the first move by letting your friends know you want their company and that they have not "upset" you if you cry.

If you have Other Children

We are often afraid to talk to children for fear of upsetting them, but this leaves them alone with their fears and fantasies which are often much worse than reality. It is most helpful if you can be honest with your children and include them as much as possible, according to their age. Many children will want the opportunity to see their dead brother or sister and say goodbye and also be involved in the funeral. Do not be afraid to show your feelings to your children and grieve with them. They may want to compile a scrapbook of memories; help them to do this as it will enable all of you to share your feelings together. School Nurses and Health Visitors may contact you to offer other children within the family an outlet for their feelings.

The Stages of Grief

Grief is sometimes something that you may not be used to and so we have included some general comments in this booklet in the hope that they are helpful.

The different stages of grief are now fairly well recognised and include:

- **Shock and disbelief**
- **Expressions of grief**
- **Depression and apathy**
- **Signs of recovery**



Each stage will vary with each individual and you won't necessarily progress through each stage in a logical fashion, or indeed through all of them. Your own personality and strength may help you cope with one stage better than another; you may find yourself see-sawing through bouts of misery, anger and depression all in one day, possibly even at a time when you - or friends and relatives - hoped you were showing signs of recovery. That's the sort of reversal that can happen in the grieving process.

Shock

Initial shock at the loss is often described as numbness, a sense of disbelief; sometimes the fact of "death" and the meaning of loss may be denied by people who have been bereaved. This is a natural reaction. It cushions you against the loss and allows you to feel it more slowly. Don't try to block your feelings as this can delay healing.

Expressions of Grief

Grief is not a constant depression, but acute pangs of severe loss and pining which in time may come up less often or only when they are jogged by a recollection - a photograph for example. These periods of sudden anxious yearning can make us restless and moody. They come because, without being fully aware of it, we are searching for the child we have lost. This phase can be distressing and bewildering because we cannot, in a physical sense, get back the child we love.

Another painful expression of grief is guilt. Many of us blame ourselves because with hindsight, we wish that we had done things differently and now there's no chance to put matters right nor any opportunity of "being forgiven"; we may feel that we could have prevented or postponed the death if we had acted differently. These feelings of guilt may need to be talked through many times before any peace of mind can be reached - this is part of the healing process.

Anger and aggression can also be expressions of grief:

- Anger at what has happened and the injustice of the loss
- Anger at what seems like the lack of proper understanding in others
- Anger at those who allowed the loved one to die



The source of the anger is usually death itself and our helplessness in the face of it. The child who died may become the focus for this anger but because it wouldn't be seemly to rage against the dead, the hostility is shifted to others - family, friends and hospital staff for instance. Anger shouldn't be bottled up; if it is, it can gnaw away for years and rob you of peace of

mind. Try to work through your feelings with someone you can confide in, preferably someone not emotionally involved in your own loss.

Remembering and re-living first the immediate past and then gradually more distant memories is part of the yearning period of grief. Remembering is painful because it can bring back many sad memories, perhaps re-awakening the grief of former losses or periods of distress or unhappiness; but remembering is needed in healing, and can bring back happy memories too, which are greatly comforting. One effect of this remembering is that your relationship with the child who has died begins to change. As you establish clear and satisfactory memories of the past you begin to realise fully that your child will not come back, but later you will begin to feel that he or she is, in a special way, part of your life again.

Depression and Apathy

The acute feelings of anxiety, guilt and anger will gradually give way to feelings of depression and apathy. This depression can be a reaction to too much emotion; it is a badly needed period of low emotion, a time when the spirit is at its lowest ebb and for some time it spells hopeless despair, at other times, it seems like a joyless monotony. This is also the time when we probably begin to realise that we cannot now change things and bring the dead child back. At this point, people who have been bereaved often feel loss of identity and lack of self-confidence. A painful aspect of losing someone close to you is the way in which others regard us. Our social taboo of death means that it is often ignored, and because people are embarrassed to talk about death, they may shun the newly bereaved. That can be an additional hurt, but sharing this hurt with others who have travelled this difficult

road can bring relief (see pages 22-24 for a list of support organisations).

Signs of Recovery

In your own time you will come to accept the reality that the child you mourn is dead. This is perhaps difficult to believe while you suffer the early stages of the agony and bitterness of grief.

Feelings of misery and pain will grow less acute as you accept that your situation has changed and you will take up your life again without the child you loved. Here again, the experience and support of others, including those who have suffered a similar loss, will help you work your way through to recovery. If the depression seems endless, if each day brings only sadness and there are no better times when the pain and darkness lift, then do contact your doctor. Clinical depression is treatable and it would be a pity to suffer needlessly.

Coping with Grief and Bereavement

Bereavement is one of life's most painful and difficult experiences. Please let us know if there is any additional help that the hospital staff can offer you. The following information may be of help to you:

Bereavement Officer

The Bereavement Officer will be able to help you find the support you need. They will contact the deceased patient's GP to inform them that the death has occurred. Your own GP will also be able to provide appropriate support for you.

Medical and Nursing Staff

If it would be helpful, the Bereavement Officer can make arrangements for you to see a doctor or nurse who was involved in the care of the person who has died. Such a meeting would usually have to take place at a later date.

Chaplaincy

Chaplains are available 24 hours at both hospitals. The nursing staff can contact a Chaplain for you or you can get in touch with them through the switchboard (Ashford Hospital **01784 884488** or St. Peter's Hospital **01932 872000**). The Chaplains can also help you to make contact with a priest or other religious leader of your choice.

There are Chapels and Prayer Rooms at both hospitals. These are separate from the Chapels of Rest / Viewing Rooms and you may use the Chapels / Prayer Room for quiet and reflection, whether or not you belong to a particular denomination or faith. The Ashford Hospital Chapel is close to the main entrance of the hospital. The St. Peter's Hospital Chapel is on the level 2 corridor, beside the Accident and Emergency Department. Both areas are open all day and security staff can unlock them at night if you wish to use them then.

The Chaplaincy also offers a very informal 'listening service' to those who have been bereaved. This is not a religious or long-term counselling service, but it could help you if you wish to talk with someone outside your immediate circle of family and friends. Please contact the Chaplaincy on: **01932 723324**.

Services of Thanksgiving

A Service of Remembrance and Thanksgiving is held every two Monday's in the **St. Peter's Hospital Chapel** for people who have died at either Ashford or St. Peter's. The Bereavement Officer will give you an invitation to the Service, which is held on a Sunday afternoon at 4:00 pm. You are warmly invited to attend and the names of those who have died and are represented will be especially remembered then. Please contact the Bereavement Officer, **(01932 722319)** if you are unable to be present but would still like the person who has died to be included in this simple act of remembrance.

A Ceremony of Remembrance is held annually, usually in June, to remember children who have died at any age, from early pregnancy to adulthood. For further details please contact the Hospital Chaplain on **01932 723324**, or the Bereavement Midwife on **01932 722879**.

Other Support Agencies

At the back of this booklet you will find a list of some local support agencies, which may help you to know where to begin when you are seeking additional help.

Additional Information

What if I have a Problem or Concern?

You may wish to address issues relating to the overall care of the person who has died. It may be helpful, in the first instance, to discuss this briefly with the Bereavement Officer.

The Trust also has a **Patient Advice and Liaison Service (PALS)**, which can be contacted on **01932 723553**. PALS can listen to your concerns and offer help and guidance. For further

information, PALS leaflets are available in the Bereavement Office.

Compliments, Gifts and Donations

Our Staff always appreciate your thanks when you are happy with the care received. The Trust also has an appreciation awards scheme and, if you feel that a particular member of staff or the team has provided exceptional care, you can nominate them for an award. Please ask a member of staff for a nomination form.

Gifts: No gifts of money can be accepted by individual hospital staff. However, small tokens such as fruit or chocolates are permitted.

Donations: Donations can be made to wards or hospital trust funds. These are used to improve facilities or provide "extras" for the wellbeing of patients or staff. If you would like to make a donation, please do one of the following;

- a. Ask ward staff to contact the Head of Nursing
- b. Write to the Chief Nurse (details below).

Cheques should be made payable to: **Ashford and St Peter's Hospitals NHS Foundation Trust**. If you wish you can ask that your donation is used to benefit a particular ward or department, or a particular group of staff.

Suzanne Rankin

Chief Nurse

Ashford and St Peter's Hospitals NHS Foundation Trust

Guildford Road

Chertsey, Surrey

KT16 OPZ

Telephone: **01932 872000**

For independent young people this is a checklist of people you may need to notify:

Legal / Financial

- Bank / Building Society
- Department of Work & Pensions (form BD8)
- Inland Revenue
- Council Offices / Housing Department
- Household utilities (water, gas, electric, etc.)
- Royal Mail Deliveries

Items that may need to be returned / cancelled

- Benefit books
- Passport
- Season tickets
- Clubs / Associations
- Insurance Companies DVLA (Vehicle licensing)
- TV Licensing
- Driving Licence
- Library books / tickets, National Insurance Card



Contacts and Organisations Offering Help

- **Cruse Bereavement Care**

Helpline

Tel: **0844 477 9400**

Website: cruse.org.uk

Local Contact: **St. Peter's Hospital, Chertsey**

Tel: **01932 722527**

Elmbridge, Runnymede, Spelthorne and Woking

(Mon – Fri, 09.00am - 19.00pm)

Helpline

Tel: **01932 571177**

- **The Compassionate Friends** (For bereaved parents)

Helpline (National)

Tel: **0845 123 2304**

(From 10.00am-16.00pm and from 19.00pm-22.00pm, 7 days a week)

- **SANDS** (Stillbirth and Neonatal Death Society)

Helpline

Tel: **020 7436 5881**

(Mon – Friday, 09.30am - 17.30pm or answerphone out of hours)

Office:

Tel: **020 7436 7940**

Email: helpline@uk-sands.org

Website: www.uk-sands.org

- **Macmillan Cancer Relief**

Helpline

Tel: **0808 808 2020**

Local Contact: **St. Peter's Hospital**

Tel: **01932 772312**

(Mon - Fri: 09.00am – 18.00pm)

Website: www.macmillan.org.uk

- **Roadpeace** (For the victims of accidents on the road)

Helpline

Tel: **0845 450 0355**

Website: www.roadpeace.org

- **BRAKE** (For people affected by road crashes)
 Helpline Tel: **0845 603 8570**
 Website: www.brake.org.uk
- **Woking Crematorium** Tel: **01483 472197**
- **Hanworth Crematorium** (South West Middlesex)
 Tel: **020 8894 9001**
- **Births Reflection Service** (Bereavement Support Midwife)
 Tel: **01932 722879**
- **The Samaritans**
 Helpline Tel: **0845 790 9090**
 Website: www.samaritans.org.uk
- **Child Death Helpline** Tel: **0800 282 986**
- **Citizens Advice Bureau (Woking)** Tel: **01483 541666**
- **Childline** Tel: **0800 1111**
- **Child Bereavement Support Team** at St. Peter's Hospital
 Tel: **01932 872000**
- **Child Bereavement UK** Tel: **0800 028 8840**
- **The Child Death Helpline**
 Based at Great Ormond Street Hospital
 (Mon & Thurs 19.00pm-22.00pm) Tel: **0800 282986**
- **Institute of Family Therapy**
 (Free counselling for bereaved families)
 Tel: **020 7391 9150**

- **Survivors of Bereavement by Suicide**

National Helpline

Tel: **0844 561 6855**

09.00am-21.00pm

Website: www.uk-sobs.org.uk

- **SAMM Support after Murder & Manslaughter**

National Office

Tel: **0121 471 1200**

Website: www.samm.org.uk

There is much current interest in alternative funeral arrangements and we hope you may find the information below helpful:

- **Civil Funerals** (How to arrange a civil funeral ceremony)

Tel: **0845 004 8608**

- **Woodland Burials**

There are many companies offering woodland burials. If you have access to the internet, just enter Woodland Burials into a search engine.

- **The Natural Death Organisation**

Website: www.naturaldeath.org.uk

Tel: **01962 712690**

- **Humanist Funerals** (British Humanist Association)

Email: info@humanism.org.uk

Tel: **020 7324 3060**

Website: www.humanism.org.uk



Further Reading

For Parents:

When Bad things Happen to Good People. *Harold S. Kushner Pan Macmillan London 2000*

A Broken Heart Still Beats After your Child Dies. *Anne McCracken & Mary Semel Hazelden Publishing 1998*

The Grieving Garden: Living with the Death of a Child. *Suzanne Redfern & Susan K. Gilbert Hampton Books Publishing 2008*

For Children:

Water Bugs and Dragonflies. *Doris Stickney A.R. Mowbray & Co. 1987*

Always Forever. *Alan Durant & Debi Giori Picture Corgi 2004*

Are You Sad Little Bear? *Rachel Rivett & Tina Macnaughton Lion Children's Book. Reprint Edition 2013*

What Does Dead Mean? *Caroline Jay & Jenni Thomas Jessica Kingsley Publishers 2012*

Heaven. *Nicholas Allan Harper Collins Publisher 1997*

The Day the Sea Went Out & Never Came Back. *Margot Sunderland & Nicky Armstrong Speechmark Publishing Ltd. 2003*

Michael Rosen's Sad Book. *Michael Rosen & Quentin Blake Walker Books Ltd 2004*

**Do not allow others to rush you through your grief.
You have a lifetime to heal and it is a lifelong journey,
travel at your own speed and always be gentle
with yourself.**



Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Advice and Liaison Service (PALS) on 01932 723553 or email pals@asph.nhs.uk. If you remain concerned, PALS can also advise upon how to make a formal complaint.

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We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.

To use the Text Relay service, prefix all numbers with 18001.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔

ने उगानुं उरनमे सी लेउ वै उं विरधा कवके एस नंघर उे डेन कवे: 01932 723553

اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723553 پر رابطہ کریں

Se precisa de uma tradução por favor contacte: 01932 723553

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553

यदि आपको अनुवाद की जरूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553

Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

Ashford Hospital
London Road
Ashford, Middlesex
TW15 3AA
Tel: **01784 884488**

St. Peter's Hospital
Guildford Road
Chertsey, Surrey
KT16 0PZ.
Tel: **01932 872000**

Website: www.ashfordstpeters.nhs.uk