

Paper 3.0

Agenda item number	4.1	
Title of paper	Chairman's report	
Confidential		NO
Suitable for public access		YES
Papers which this particular paper relates to?		
<u>Strategic objective(s):</u>		
Best outcomes		
Excellent experience	X	Mentors in Partnership second annual conference
Skilled & motivated teams	X	Cancer Services Team commended by NHS England for providing person centred care for people affected by cancer
Top productivity	X	Recognising performance of Trust
<u>ASPH value(s):</u>		
Patients first	X	First dementia friendly bay is currently being created on Swift ward
Personal responsibility	x	Individual's contributions and achievements
Passion for excellence	X	Recognising performance of Trust
Pride in our team	X	Sterile Services Department completed their three-yearly recertification audit with a very successful outcome.
Executive summary	Highlights of the last month from the chairman's perspective	
Recommendation:	For noting	
<u>Specific issues checklist:</u>		
Quality and safety issues	X	
Patient impact issues?	X	See above
Employee issues?	X	
Other stakeholder issues?	X	
Equality & diversity issues?		
Finance issues?	X	

Legal issues?	
Risk issues? Link to relevant BAF item number if so	
Author name/role	Aileen McLeish, Chairman
Presented by director name/role	Aileen McLeish, Chairman
Date	20 May 2016
Board action	Receive

CHAIRMAN'S REPORT

Non-Executive Director Changes

I am pleased to confirm that due to a change in his own business commitments, Nadeem Aziz has been able to confirm that he can continue on the Board until the end of his current term of office. Meanwhile Clive Goodwin has seen the demands of his role at Vodafone grow which has limited the time he has available to be a fully participating Board member. He has therefore decided to step down from the Board. Sue Ells has also been reflecting on her contribution to the Board and concluded that this is a good time to step down. Both Clive and Sue plan to leave at the end of this month along with Philip Beesley, whose retirement has been planned for some time. I am very pleased that all three have offered to stay in touch. Phillip will be providing external expertise as a member of our Research and Development Committee and we are looking at how Clive and Sue can continue to support the organisation.

I am also delighted that Peter Taylor has agreed to stay on until the end of September to support colleagues through the transition as new colleagues join the Board. I would like to congratulate Terry Price, whose appointment as a Non-Executive Director has been approved for a further year. Terry's appointment as Senior Independent Director is covered later in the agenda for today's Board meeting

I would like to thank Philip, Sue and Clive for all they have contributed to the Board and the Trust and would like to wish them all the very best with their new adventures

During the last few weeks we have been in the middle of an intense period of recruitment of new Non-Executive Directors. Many of our Governors and Board colleagues took part in the process when we interviewed fourteen candidates over two days. The Nominations Committee met subsequently to consider the options, taking account of the balance of expertise and personal attributes in finalising recommendations for appointment. I am pleased to report that the Council of Governors approved these recommendations to appoint six new colleagues to join the Board. These appointments are subject to the appointees meeting the fit and proper persons' test. Once these are complete announcements will be made of the new Board members.

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We are planning an extensive induction programme to help new colleagues get up to speed and will be inviting all current Board members and Governors to participate, including handovers from NED colleagues who are leaving. Terry, Nadeem and Peter will have a key role to play in helping our new colleagues to settle into the Board. In addition, from the autumn, we will be investing time in board development activities in order to ensure that the new Trust board is able to come together as a team and perform fully effectively as quickly as possible.

A review of the process for recruitment will be carried out later this summer so that we can learn and improve on our experience.

Staff updates

We held a recruitment panel for new **Orthopaedic and Trauma consultants** and have made an offer of appointment to two good candidates.

Chief Executive, **Suzanne Rankin**, has accepted an invitation to be the planned care/Referral To Treatment Lead for NHS England's Southern Regional Board. This is recognition of both Suzanne and the progress the Trust has made in dealing with planned care waiting lists.

I was delighted to provide the welcoming address of the **Mentors in Partnership** second annual conference. This conference was organised by ASPH's Fiona Holley and Royal Surrey's Deanna Hodge who have long collaborated on providing consistent mentoring to nurses and healthcare assistants across both Trusts. Colleagues from ASPH, Royal Surrey and Central Surrey Health heard from a range of speakers from the Trusts as well as from the University of Surrey.

The Runnymede Volunteer Awards took place this month. Our Hospital radio station, **Radio Wey** was nominated for two awards, and they walked away with The Best Lifetime Achievement Award trophy, all thanks and due to **Peter Harman** - Long standing member of Radio Wey. Peter is currently Treasurer of the radio station and has been volunteering for them for 49 years. In the early years he had his own show but now works behind the scenes.

Governors

I would like to thank both Michael Smith and Hugh Meares who have stood down as Stakeholder Governors representing Woking and Runnymede Borough Councils respectively. Their places are being taken by David Bittleston and Mark Maddox who both attended their first Council meeting this month.

The Council of Governors met this month. In addition to approving the appointment of new Non-Executive Directors, they received a report on the progress being made to improve A&E performance, they approved some changes to the Constitution (details of which are being presented to the Board at today's meeting)

The Nominations Committee met regularly throughout the recruitment process for Non-Executive Directors

The Remuneration Committee met to receive the outcomes of performance reviews of all the Non-Executive Directors.

Improving Patient Care

It has been really pleasing to see the steady improvements in our **A&E** waiting time performance in May and early June. There is a sense that we could be at a tipping point down to the perseverance and hard work of our staff. More recent performance has seen a dip but this underlines how fragile recovery can be, and we still have more to do to sustainably achieve the target performance. Suzanne Rankin and I led a team from ASPH at a meeting with NHS Improvement to discuss our progress in improving our A&E performance

Well done to our **cancer services team**, who were commended in an NHS England publication about providing person centred care for people affected by cancer. The report specifically mentions the Cancer Health and Wellbeing Days organised by the team, in partnership with other local healthcare organisations and charities. These events are a great opportunity for patients with cancer, their relatives and carers to access a wealth of information and support. The most recent event in February had over 100 people attend; with a programme of expert speakers, including a local GP, oncologist and dietician, as well as presentations on more practical matters such as managing work and cancer and the benefits of staying active and eating healthily.

Work has started to get underway to redecorate wards so that we can improve the experience of patients suffering from dementia. Having drawn from best practice elsewhere it is hoped that these ward areas will enhance hospital stays for these patients. The first **dementia friendly bay** is currently being created on Swift ward with a further one planned for Holly ward later this summer.

The **Sterile Services Department** completed their three-yearly recertification audit with a very successful outcome with only six minor improvements. This was a full audit as part of the medical devices directive and took place over three days. The auditors spent time talking to the staff to find out if they were aware of and using the correct procedures and processes that were in place, looking through the records the department keeps on all machinery and equipment, checking processes and ensuring compliance to the strict requirements to ensure all medical and surgical equipment that is reusable is decontaminated, sterilised and handled correctly until it is required. This is a great achievement for the department, who provide a really important and critical centralised service for the Trust and other local partner agencies.

Other

I attended a meeting of Chairs and Chief Executives hosted by NHS Providers.

I attended a dinner hosted by Saxton Bampfylde to mark the retirement of Mike Aaronson as Chairman of Frimley Health and learn from his experiences of ten years as a Foundation Trust Chairman.

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I met with Peter Dixon, the interim Chairman of South East Coast Ambulance Service. I also met with Richard Greenhaugh, Chairman of Surrey and Borders Partnership NHS Foundation Trust

Congratulations to Michael Wilson, CEO of Surrey and Sussex Healthcare NHS Trust for being awarded CBE in the Birthday Honours list.

Aileen McLeish

June 2016