



**Ashford and St. Peter's Hospitals**  
NHS Foundation Trust

**TRUST BOARD**  
**28 NOVEMBER 2019**

<b>AGENDA ITEM</b>	14.1
<b>TITLE OF PAPER</b>	Chairman's Report
Confidential	<b>NO</b>
Suitable for public access	<b>YES</b>
<b>PLEASE DETAIL BELOW THE OTHER SUB-COMMITTEE(S), MEETINGS THIS PAPER HAS BEEN SUBMITTED</b>	
None	
<b><u>STRATEGIC OBJECTIVE(S):</u></b>	
<b>Quality Of Care</b>	Changing Places Toilet
<b>People</b>	Schwartz Round
<b>Modern Healthcare</b>	Building Works
<b>Digital</b>	West Herts Visit
<b>Collaborate</b>	Immersion Event
<b>EXECUTIVE SUMMARY</b>	
	<p>The month covered by this report was a busy one and was focused more on internal activities including the recruitment of a new Non Executive Director, a number of Governor events and the Governor elections. Unfortunately a virus led me to having to cancel a couple of external events.</p> <p>As I now have to say every month, the hospitals have remained extremely busy over this period. I will leave it to the Chief Executive Suzanne Rankin and the Chief Operating Officer James Thomas to cover this in their reports. Building works have stepped up another gear with some serious engineering now in evidence as preparation for the multi-storey car park build pushes on.</p> <p>I would like to highlight in particular the two day off site Immersion event, facilitated by Well North. I was only able to attend the second day but as well as our Executive Team it was excellent to see good representation</p>



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from system partners, non-executives and experts such as architects. Congratulations to the organisers for a well-run event which moved us significantly further forward in our thinking. This will be taken further in our Board development session after the Board meeting.

Also of note was November's Induction event with over 200 participants which necessitated us moving from Ashford to the HG Wells Centre in Woking for the day. It was excellent to meet so many new colleagues and congratulations to our HR and Training teams for stepping up to organise such a large off-site event.

I would also like to draw your attention to the results of the Governor elections in the main body of the report. Given such a large turnover as a result of many current Governors having completed three terms of office, I will be ensuring that our new Governors receive good induction and training as appropriate to their roles. I know that existing Governors will also be of great help in this regard.

Finally as the Walkaround programme is about to be re-launched, I would like to re-iterate their value and encourage Board members to take part. The walk around I did recently covering the admissions lounge and outpatients in St Peter's brought home to me how interconnected things are with A&E admissions and operations leading to day case delays and teams working really hard to keep patients informed as to what is happening. It also highlighted some of the difficulties that frailer but not necessarily blue badge holding patients are having with the distance from the car parks to outpatients. Seeing such practical issues on the ground and being able to feedback ideas from colleagues is particularly valuable.

<b>RECOMMENDATION:</b>	
<b>SPECIFIC ISSUES CHECKLIST:</b>	
Quality and safety	
Patient impact	
Employee	
Other stakeholder	
Equality & diversity	
Finance	
Legal	



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Link to Board Assurance Framework Principle Risk	
<b>AUTHOR</b>	Andy Field
<b>PRESENTED BY</b>	Andy Field Chairman
<b>DATE</b>	22 November 2019
<b>BOARD ACTION</b>	Receive

**External events and visits to the Trust**

**Visits to the Trust**

**Safe Drive Stay Alive**

The Safe Drive Stay Alive initiative in Surrey is aimed at informing young people about how to drive safely, what to do and how to stay safe. The presentations are hard hitting and built around personal impact stories from Police, Ambulance Service, A&E personnel and people or their families impacted by RTAs. Since Surrey started doing it in 2005, the number of young people losing their lives on Surrey's roads has reduced significantly. However, they are always short of professionals willing and available to tell their stories. So the aim of this presentation, held in our lecture theatre, was to give our staff an idea on what the programme is and the opportunity to contribute to it through telling their stories next year. Although attendance was a little sparse, those that did attend were very interested and hopefully some will be willing to support the programme next year.

**West Herts NHS Trust**

We hosted a visit from the Chairman and CCIO of West Hertfordshire Hospitals NHS Trust on 1<sup>st</sup> November. They were interested in exploring and comparing our digital journeys and in particular our progress towards a new EPR and our experience of working in a devolved ICS and in NW Surrey ICP. Suzanne Rankin, Simon Marshall and Tom Smerdon joined me in hosting the visit and a very good, helpful and detailed discussion and exchange of ideas ensued.



## **External/Off Site Meetings:**

### **Chair St Georges University Hospitals and Epsom & St Helier University Hospitals**

On 5<sup>th</sup> November, I met with Gillian Norton, the Chair of St Georges University Hospitals and the new Chair of Epsom & St Helier University Hospitals to discuss matters of mutual interest including vascular services and the upcoming Surrey Heartlands Chairs call on Transformation. It was a productive catch up and there was a good meeting of minds.

### **Well North Facilitated Immersion Workshop**

I joined the second day of the Well North facilitated Immersion Workshop discussing our anchor institution aspirations and the proposed new build. As well as our Executive Team, it was excellent to see good representation from system partners, non-executives and experts such as architects. Congratulations to the organisers for a well-run event which moved us significantly further forward in our thinking. This thinking will be taken further in our Board development event after the Board meeting.

### **Chairs Conference Call on System Transformation**

Tim Oliver, the non-executive Chair of the Surrey Heartlands ICS held a conference call with the provider Chairs on 13<sup>th</sup> November to discuss Transformation across the ICS. The call covered the need to land transformation activities and the balance needed between more local, ICP and below led transformation and the ICS wide opportunities. There was a good exchange of views and broad agreement that programme benefits need to be clearly articulated and measurable. The System Board on 27<sup>th</sup> November will now consider the propositions including suggestions made on this call.

### **Chemistry Club**

I am due to attend the next meeting of the technology based Chemistry Club in London on 25<sup>th</sup> November and will report back on the event in my next report.



## **Highlights of internal activities and events**

### **Governors and NED Events**

#### **NED Recruitment Process**

This month has seen the shortlisting and interview process for the vacant NED slot. A clinical NED was preferred and a strong short list emerged. The interview process has resulted in a recommended candidate and the recommendation will now be considered by the Governors Nomination & Appointment Committee on 27<sup>th</sup> November and the Council of Governors on 4<sup>th</sup> December.

#### **Chairman and Chief Executive meeting with Governors**

Suzanne Rankin and I met with the Governors on 4<sup>th</sup> November in one of our regular informal meetings. Good discussions took place on a diverse range of topics including recruiting, the pressure on the hospital, car parking and the move around of clinical services necessitated by the ongoing estates transformation programme. The Governors appreciated the openness and honesty of the interactions and for us it is very valuable to get the feedback from Governors and understand emerging concerns better.

#### **Business Planning with the Governors**

The annual briefing on the progress of next year's business planning was held on 11<sup>th</sup> November. It was agreed that a separate session on the ICP Transformation would be held in December and this has been scheduled on 16<sup>th</sup> December. This meeting was wide ranging and very interactive and covered many topics including finances, estates and services.

#### **Governor Elections**

I'm delighted to report that the Governor Elections have now been completed and the successful candidates are as follows:

##### **Elmbridge**

David Carpenter, Bertie Swan, Helen Pernelet

##### **Hounslow, Kingston and Richmond**

Edwin Addis, Hina Malik,

##### **Spelthorne**

Neal Adolphus, Colin Hood, Derek Barnes

### **Woking and Guildford**

Shirley Holmes, Michael Smith, Miranda Alcock

### **Staff Governors**

Allied Health - Matt Stevenson,

Nursing and Midwifery - Tracey Bradshaw

My congratulations to all the successful candidates, I am looking forward to working closely with them all.

### **Dinner for Leaving Governors**

We are holding a dinner for the leaving Governors on 27<sup>th</sup> November, I will report back on this in my next report.

### **Remembrance Service**

Our annual remembrance service was held at 11am on November 11<sup>th</sup> in the multi-faith garden and was presided over by the Lead Chaplain, Lawrence Gamlen. It was a moving tribute and included the act of remembrance and the two minute silence bracketed by excellent live renditions of "The Last Post" and "Reveille" on the bugle.





### **Opening of New Changing Places Toilet Facilities**

On the 28<sup>th</sup> October, Suzanne Rankin and I welcomed the Holloway family, Nathan and his parents Peter and Claire, to conduct with us the formal opening of the new Changing Places toilet. Nathan and Peter kindly demonstrated how the hoists worked and how the room is transformative in the facilities it provides for older children and adults with disabilities. It is about 2 years since the Patient Story at the Board highlighted the issues so we were really delighted to open this much needed asset.





### **Health and Well Being – Annual Photo Competition**

As November progresses and Christmas gets nearer, the annual Ashford and St Peter's photo competition judges gathered to select the 12 photos to be showcased in our 2020 calendar. The judges were very impressed with the overall standard and with over 200 entries the competition was particularly tough this year. The 12 selected photos have now been submitted to an independent photographer, a member of the Royal Photographic Society, to identify the top three. The winners will be announced shortly.

### **Schwarz Round**

I attended the Schwarz Round on 20<sup>th</sup> November. This month's topic was "Arts and Emotions." This was a great topic meshing well with our Healing Arts programme. There was a full house including many Governors. The stories told from the front and the emotions shared in the room amply demonstrated the value of all the Arts and their place in facilitating a healing environment.



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### **Induction**

There was a first this month in that the induction was held at the HG Wells Centre in Woking due to the number of colleagues joining the Trust. Approximately 200 were present including a cohort from Royal Holloway; who are joining our Bank as HCAs. It was certainly a very different experience being in such a large venue but as usual the highlight for me was getting the opportunity to go round some of the tables and chat to people one to one before the formal proceedings started.

### **Walkabouts**

My walkabouts this month have included Children's and adult outpatient areas in St Peter's including audiology and the new the blood test area. I also visited the admissions lounge and the specialist breast cancer nurses. I was struck by how busy everywhere was on a Wednesday afternoon with blood tests in particular having standing room only. Also the effect that bed availability issues (a knock on to yet another busy night in A&E) was having on the patients waiting for surgery. The various teams I met were happy to share ideas and issues with me and I was impressed by their focus and their continuing desire to do the right thing and put patients first.