

Agenda item number	4.1	
Title of paper	Chairman's Report	
Confidential		NO
Suitable for public access		YES
Papers which this particular paper relates to?		
<u>Strategic objective(s):</u>		
Best outcomes	X	Recognising performance of Trust
Excellent experience	X	
Skilled and motivated teams	X	
Top productivity	X	
<u>ASPH value(s):</u>		
Patients first	X	Surrey Crisis Resource Management (SCReam) a project providing an additional safety mechanism to ensure that during moments of high pressure, key lifesaving treatment steps are not missed. We have joined forces with consultant colleagues at Royal Surrey County Hospital on this initiative.
Personal responsibility	X	
Passion for excellence	X	Recognising performance of Trust
Pride in our team	X	
Executive summary	Highlights of the last month from the Chairman's perspective	
Recommendation:	For noting	
<u>Specific issues checklist:</u>		
Quality and safety issues	X	
Patient impact issues?	X	See above
Employee issues?	X	
Other stakeholder issues?	X	
Equality & diversity		

issues?		
Finance issues?	X	
Legal issues?		
Risk issues? Link to relevant BAF item number if so		
Author name/role	Aileen McLeish, Chairman	
Presented by director name/role	Aileen McLeish, Chairman	
Date	20 October 2016	
Board action	Receive	

Surrey Heartlands - Sustainable Transformation plan (STP)

This plan has been evolving since late last year through a collaborative effort involving both the local health sector and Surrey County Council. The latest iteration is being considered at a meeting of committees in common prior to submission to NHS England and NHS Improvement on 21 October. In preparation for this the plan was presented to our Governors giving them a chance to comment on it prior to a special Board discussion earlier this month. ASPH is being represented at the Committees in Common by me, Chief Executive Suzanne Rankin and Medical Director David Fluck. Details of the plan will be shared with our local communities and stakeholders in the next few months including opportunities to engage and help shape the details of the plan. While the current plan represents a consensus broad direction, there remains much to be done to realise a sustainable local health system, from both a financial and resources perspective

Trust Performance

The Trust continues to perform very well compared with other acute hospitals in England. For the second quarter we have achieved our targets including the recovery trajectory for our A&E performance. On behalf of the Board I would like to thank colleagues for their dedication and hard work delivering great care for our patients. While we have been in a good position to date, there is concern within the team about sustaining this performance for the remainder of the year. We are all aware of fragilities within our performance to date, and the Board will be reviewing how best we can address these.

Governors

Elections are underway in a number of our public and staff constituencies. The deadline for voting is 10 November with the elected Governors taking their place on the Council on 1 December. I would like to take this opportunity to thank Paul Darling-Wills, David Frank, and Samantha Lamb who have all chosen not to stand again and will be stepping down at the end of November. All three have served on the Council of Governors for 6 years and have played a role in establishing the role of Governors when we first became a Foundation Trust. Particular mention should go to David Frank who has been Lead Governor throughout this time and who has been particularly influential in developing supportive and appropriate governance arrangements between the Council and the Board.

Improving our services

SCReaM theatre launch – Led by one of our Consultant Anaesthetists, Dr Rob Menzies, we have joined forces with consultant colleagues at Royal Surrey County Hospital on an initiative to develop emergency prompt cards for theatre staff. Known as SCReaM - Surrey Crisis Resource Management – this project provides an additional safety mechanism to ensure that during moments of high pressure, key lifesaving treatment steps are not missed. It is based on procedures used in the commercial airline industry. Experienced pilots have been using cognitive aids for years during emergencies to ensure that they complete key actions during a crisis. The two Trusts have been working in collaboration with the University of Surrey, after developing the idea following a visit to the US, where similar cards have been found to improve the performance of the surgical team and potentially improve patient outcomes.

The new prompt cards are being displayed in every theatre and feature guidance on 33 different emergencies, ranging from cardiac arrest to breathing difficulties. As well as the formal steps that

should be taken for each emergency, the cards also provide the recommended drug dosage, where the drugs/equipment can be found and the contact numbers for different specialists.

Theatre staff have also taken part in human factors / Crew Resource Management training to learn how to best use the cards, delivered by both clinicians and aviation pilots, as well as real-life simulations in a theatre

Surrey Cardiology conference - I was delighted to be invited to open this annual conference which draws together health professionals across Surrey and includes nationally and internationally renowned speakers. The conference covered a range of topics from the latest techniques being used to treat heart failure in an acute hospital through to the scope for GPs to treat patient with heart problems.

Launch of a new app for our breast cancer service – it was lovely to receive support from BBC journalist Victoria Derbyshire at the launch of this new app which will benefit patients undergoing treatment for breast cancer. The app incorporates the information from all our leaflets in an easy to access mobile format including mobile numbers and links to a variety of useful external websites. A number of other patient representatives were also able to join us for the launch. ASPH Consultant Manish Kothari has led on this initiative supported by our Quality Improvement Programme Office. Previously Victoria has talked publically about her experience of breast cancer while undergoing treatment at our Trust and it was good to be able to thank her for her many positive comments about the care she received.

Staff and Volunteers

Suzanne Rankin, Heather Caudle and I had a meeting with representatives from the pastoral care team to discuss the changes to the multi-faith centre at St Peter's Hospital. We do understand the concerns about the relocation of the centre to a temporary location but this has been made necessary by the requirement for more space in our under pressure A&E Department. We have made a commitment to work with the pastoral care team and other stakeholders to find a more permanent solution for a space for spirituality and well-being on the St Peter's hospital site.

Thank you to Dr Michael Creagh, Consultant Radiologist, who is retiring at the end of October after 26 years' service with the Trust.

I attended the AGM of the Ashford Hospital League of Friends and was delighted to be able to present long service awards to a number of volunteers. I would like to thank the League of Friends for all the support they continue to provide to the hospital.

I chaired a panel interviewing for three Obstetrics and Gynaecology Consultant positions. We had a number of excellent candidates. One appointment has been made and further discussions are taking place about the other two appointments

Condolences to the family of **Rosemary Roche**, a Physiotherapist who worked for the trust for over 40 years. She retired from working at Ashford hospital in December 2013 but still continued to work at her private practice in Ashford. When she started at Ashford hospital she initially specialised in Neurology and worked in the outpatient Neurology department and also on Chaucer ward. In later years she worked in the outpatient Physiotherapy department, assisted Dr Irani in the Rheumatology clinics for a period of time and also specialised in Vestibular

rehabilitation, working closely with Mr Chapman and his team in ENT.

Other

Associate Director Rick Strang and I attended a round table discussion on hospital flow hosted by Hospedia.

I attended the Thanksgiving Service for St Luke and St Anne to whom the Ashford Hospital multi-faith centre is dedicated. Singing was provided by the Spelthorne U3A choir led by organist Fred Chandler.

Suzanne Rankin and I met with John Denning and Paula Head respectively Chairman and Chief executive of Royal Surrey County Hospital Foundation Trust.

I attended a meeting of the Charitable Funds committee. We were able to discuss a number of interesting opportunities for fund raising for the benefit of the two hospitals.

Along with surgeons John Hadley and Tayo Johnson plus Chief Nurse Heather Caudle, I attended the Lunch4Life Ball which was partially raising funds for the Breast cancer service at the Trust. Thank you to the Committee for all their fundraising and our charitable funds has already received a cheque for £11,000 since the Ball.