Ashford and St. Peter's Hospitals NHS
NHS Trust

TRUST BOARD
26th August 2010

TITLE	**Chief Executive's Report**
EXECUTIVE SUMMARY	General overview of issues/developments
BOARD ASSURANCE (Risk) / IMPLICATIONS	n/a
STAKEHOLDER / PATIENT IMPACT AND VIEWS	Engagement with stakeholders as part of preparation for establishing the Council
EQUALITY AND DIVERSITY ISSUES	n/a
LEGAL ISSUES	n/a
The Trust Board is asked to:	Note the report
Submitted by:	Andrew Liles
Date:	21st August 2010
Decision:	For Noting

TRUST BOARD
26th August 2010

Chief Executive's Report

The White Paper

Last month I reported to the Board the publication of the Government's White Paper, *"Equity and Excellence: Liberating the NHS".* Members may recall that its aim and that of the Trust are aligned.

Since the last Trust Board, a series of four supplementary documents to the White Paper have been published for consultation.

They are:

- Transparency in outcomes;
- Local democratic legitimacy in health;
- Commissioning for patients; and
- Regulating healthcare providers.

At last week's programme board, we reviewed our corporate objectives and actions in the light of the White Paper. I'm pleased to report that we're already going in the right direction, but will now give even greater emphasis to patient experience and choice; working with GPs; and benchmarking clinical outcomes and indicators.

A refresh of this year's corporate actions will be reported to the Board in October.

PEAT Assessment

I am pleased to advise the Board that for the second year running we have been rated highly for the environment provided for our patients.

The 'Patient Environment Team' (PEAT) assessment was undertaken in January and looks at a range of factors that could affect a patient's experience of staying in hospital, such as cleanliness, privacy and dignity and the catering service.

Both Ashford and St Peter's hospitals maintained their ratings of 'excellent' for food, 'good' for environment, and 'good' for levels of privacy and dignity. This assessment is extremely thorough and to be rated as 'good' is a real achievement. Congratulations and well done to all those staff, both clinical and non-clinical, who have contributed to this success.

Involving patients, members of the local community and staff, the assessment also looks how easy it is to access and park at the hospital and those small but equally important details which can really make a difference to patients, such as how hot or cold the ward is.

Last week, the Coalition Government announced the end to most mixed-sex hospital wards. This applies to all wards except intensive care and A&E.

To meet these national requirements, we have undertaken a comprehensive programme of ward refurbishment over the past year. Changing the layout of the wards has dramatically improved the experience of patients and has given us the opportunity to renew most of the 'fabric and fittings' of the wards to help the housekeeping staff to clean more easily. We have not reported a single breach of the single sex standard this year.

10:10 Carbon Commitment

The Trust has joined the 10:10 carbon commitment, which is a national incentive for everyone to reduce their carbon footprint by 10% during 2010.

As one of the largest employers in Europe, the NHS can really make an impact on this initiative, but only if organisations like us play their part.

We have embarked on several carbon reducing projects. These include significant changes to our heating system. Water on our sites is heated on demand now rather than being hot all the time. This has saved energy and around £20,000 in fuel and servicing. Our lights are being replaced with new efficient sensor lights that adjust according to light levels; and we recycle 63% of our household waste, with the remainder burnt in specialist incinerators to fuel the generation of electricity.

Maternity Services

It has been a month of yet more innovative projects and achievements in Maternity Services.

St Peter's Hospital has been awarded a Certificate of Commitment in its first step towards gaining international recognition from the UNICEF (United Nations Children's Fund) Baby Friendly Initiative.

The Initiative is a global programme set up by UNICEF and the World Health Organisation, and in the UK they work with health professionals to ensure that mothers and babies receive high quality support with breastfeeding.

I have also been impressed with the new individual meal service being piloted on the Joan Booker Maternity Ward. The three-month trial is being funded by our partners OCS and offers a choice of 12 different hot meals that are prepared in the kitchen on the ward. The meals are bar-coded and prepared in sophisticated microwave ovens that cook them to perfection.

Such high standards and a newly refurbished labour ward will be significant in encouraging more women to choose to come to St Peter's to have their babies.

Meetings and visits

I did the three day lean Bronze Training during August as part of the development of our EQUIP programme. It was with a good group of Trust staff and learnt a lot. We're definitely on the right track with this important approach.

Cally Palmer, Chief Executive of The Royal Marsden NHS Foundation Trust, met with the Board in a masterclass session to describe the approach they use to ensure best delivery and reporting of all aspects of their FT licence. The Royal Marsden NHS Foundation Trust is thought to be the best Trust in the country.

Aileen and I met with Alan Keen, MP for Feltham & Heston.

We have appointed three new consultants: Mrs Gina Slater, Consultant Orthodontist; Mr Vijay Ashil Gantam, Lead Consultant in Emergency Medicine; and Helen Cannon, Consultant in Emergency Medicine.

Preparation for the Foundation Trust Council

During July/August we held a further 4 events (over and above those held at the end of 2009) to provide information for prospective governors; 2 aimed specifically at public candidates and 2 at

staff. 111 interested members attended across the 4 events. They were all lively sessions with a wide range of questions and discussion taking place,

The Electoral Reform Society has been contracted as returning officer for the Trust's first elections, and the first stage is underway- all members have been formally written to, inviting nominations to stand for election.

We have also published the notice of Poll (attached). The timetable will result in the election result by 3 November meaning there will be the opportunity to arrange induction activities with the shadow Council.

Submitted by: Andrew Liles
Date: 18th August 2010

Notice of Election
For the Council of Governors of Ashford and St Peter's Hospitals NHS Trust

The Trust gives notice that it will hold elections to the Council of Governors of Ashford and St Peter's Hospitals NHS Trust.

Elections are to be held for the following positions:

16 Public Governors in the following constituencies:

- Elmbridge (1 vacancy)
- Guildford (1 vacancy)
- Runnymede (3 vacancies)
- Spelthorne (3 vacancies)
- Surrey Heath (1 vacancy)
- Woking (3 vacancies)
- Hounslow (2 vacancies)
- Richmond Upon Thames (1 vacancy)
- Windsor & Maidenhead (1 vacancy)

5 Staff Governors in the following constituencies:

- Medical & Dental Staff Class (1 vacancy)
- Nursing & Midwifery Staff Class (1 vacancy)
- Ancillary, Administration & Clerical and Managers Staff Class (1 vacancy)
- Health Care Assistant, Allied Healthcare Professional & Healthcare Scientist Staff Class (1 vacancy)
- Trust Volunteer Staff Class (1 vacancy)

Nominations forms to stand for election to these positions can be obtained from the Returning Officer at the address shown below from Wednesday 18th August 2010.

Completed nomination papers should be received by the Returning Officer, Christy Gerould, at the address below by 12 noon on Thursday 16th September 2010.

Electoral Reform Services Limited
The Election Centre
33 Clarendon Road
London
N8 0NW
Tel: 0208 889 9203
Email: Christy.gerould@electoralreform.co.uk

Faxed or emailed nominations will not be accepted.

Should any nominee wish to withdraw their nomination, they must put this in writing to the returning officer by 5pm on Tuesday 21st September 2010.

Ballot papers will be distributed to qualifying members on Friday 8th October 2010. Completed ballot papers must be received by the Independent Scrutineer by 12 noon on Tuesday 2nd November 2010.

The regulations governing this election can be obtained from Electoral Reform Services Ltd (address as above).

The Independent Scrutineer for these elections is Electoral Reform Services Ltd (address as above).