Ashford and St. Peter's Hospitals NHS
NHS Foundation Trust

TRUST BOARD
26th May 2011

TITLE	**Chairman's Report**
EXECUTIVE SUMMARY	Highlights of activities since April 2011
BOARD ASSURANCE (Risk) / IMPLICATIONS	N/A
STAKEHOLDER / PATIENT IMPACT AND VIEWS	Refers to meetings with external stakeholders
EQUALITY AND DIVERSITY ISSUES	None known
LEGAL ISSUES	None known
The Trust Board is asked to:	Note the report.
Submitted by:	Aileen McLeish
Date:	18th May 2011
Decision:	For Noting

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Trust Board
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Chairman's Report

Trust Overview

As Andrew Liles is not able to attend this month's Board meeting I have incorporated items in my report which would normally be included in the Chief Executive's Report.

Key News Developments

Top 40 Hospital award

Ashford and St Peter's Hospitals NHS Foundation Trust has been nominated as a CHKS top 40 hospital winner for 2011. CHKS, who provide healthcare intelligence and data similar to Dr Foster, compile their top 40 hospital list based on an evaluation of a number of markers, including safety, clinical effectiveness, outcomes, efficiency, patient experience, and quality of care. This is an impressive achievement and a reflection of the improvements staff have been making right across the Trust.

Launch of Living our Values

Earlier this month the Trust formally launched our *Living our Values* programme to build on the work already underway to embed our values – the 4 P's – across the organisation. Particularly centred around patient experience the programme will use real patient stories to show how every member of staff can make a real impact on an individual's experience when they come to one of our hospitals – either as a patient or a visitor. One of the most powerful aspects of the programme is an in-depth session for every team – to listen to the experiences of patients or colleagues, and to set out the standards they expect of themselves and each other. Several initial sessions with teams have already taken place and the team is now in the process of recruiting facilitators to enable the programme to reach out to all staff. I attended one of first sessions of this new programme.

Launch of Good to Great

The Trust's second *Good to Great* leadership programme also launched this month which will see another 70 members of staff go through a series of master-classes and learning sets to develop their leadership skills.

Visit by researchers at Aston University

Ashford and St Peters Hospital are delighted to have been asked by Prof West's Research Dept at Aston Business School to participate in *The Quality and Safety in the NHS project,* a £1.5 million research study which has been commissioned by the Dept of Health.

This large project will combine data from the national staff survey, trust board papers and patient questionnaires to create a report which will inform the Dept of Health on current issues and practice of the Quality and Safety within the NHS.

We will be one of 70 heath care providers to submit data to the project which is looking at team processes, quality and safety within the NHS. More than 20 clinical teams have currently volunteered to participate from many areas within the Trust.

Each member of the team will complete a questionnaire from which an individual feedback report will be generated and sent to the team leader.

The data will highlight the strengths and weakness of our teams, and will enable us to target our training and support to them, resulting in even better clinical care for our patients.

Pride in Nursing and Midwifery
Our second Pride in Nursing and Midwifery event took place this month, where nursing and midwifery staff from both hospitals come together and celebrate their achievements and to share success and good practice with their peers. The full-day event was held at St Peter's and included a variety of talks and presentations ranging from 'Your Wound in our Hands' (on wound care), Rattle to Rave (on children's A&E), to 'Read all about it' (the paperwork revolution) and 'Why Dying Matters' (end of life care). The standard of presentations was very high and sparked lively debate and discussion.

I hosted a visit by the Mayor of Spelthorne to Chaucer Ward during the Royal Wedding celebrations. Chaucer staff, patients, relatives, and supporters had worked together to watch the Royal Wedding and have a celebration lunch and supper in the gym which had been festooned with flags and balloons. There was a celebratory spirit throughout the ward.

I had meetings with Eileen Nolan, Head of Midwifery and Andrea King, Ward Clerk in Cedar Ward -both of whom are retiring within the next couple of months.

I attended the Strategic Health Authority, Chairs and Chief Executives Forum and the Said Business School NHS Chairs Forum. I chaired a meeting of our Council of Governors, and chaired a meeting of the Nominations and Appointments Committee which reviewed the process for appointing Non-Executive Directors.

Finally I chaired a meeting of the Non-Executive Directors and the Chief Executive.

I represented the Trust at Royal Holloway's Honorary Fellows Awards ceremony and dinner.

Submitted by: Aileen McLeish

Date: 18 May 2011