

TRUST BOARD

AGENDA ITEM	14.1
TITLE OF PAPER	Chairman's Report
Confidential	NO
Suitable for public access	YES
PLEASE DETAIL BELOW THE OTHER SUB-COMMITTEE(S), MEETINGS THIS PAPER HAS BEEN VIEWED	
<u>STRATEGIC OBJECTIVE(S):</u>	
Best outcomes	Continuing to raise the profile of the Trust through developing relationships with key external contacts.
Excellent experience	Attending the Schwartz round on Organ Donation
Skilled & motivated teams	Meeting our new colleagues from Kerala Getting to know better the "buddy" wards of Aspen and Maple and appreciating what they do day in and day out. Visit to ICU in support of staff dealing with difficult family situations
Top productivity	Appreciating the evidence based work done by our experts in the Knowledge Service
EXECUTIVE SUMMARY	
<p>This report is divided into sections covering: external events and visits; internal activities; visits to the hospital and normal governance functions. This report covers from the 26th of March to the 20th April, including the Easter period.</p> <p>The last month has seen continued pressure on our Urgent and Emergency care with both increased attendance and increased admissions rates. This combined with ongoing staffing pressures, has meant that our staff are continuing to work exceptionally hard. Winter pressures seem to have moved seamlessly into Spring pressures with little discernible difference.</p> <p>This period has also seen the next phase of the #endPJparalysis campaign. We were joined in the foyer of St Peter's by the BBC's 1980s fitness guru Diana Moran, the "Green Goddess." Diana joined staff on the #endPJparalysis stand and did a book signing of her new release - aptly titled 'Sod Sitting, Get Moving!' – which has at the very heart of it the same message as the PJ</p>	

	<p>paralysis campaign.</p> <p>Board Walkarounds and “Buddy” visits have continued apace with very positive feedback being received from staff. The initiatives will be reviewed and tuned once more formal feedback has been sought from Board members, Governors and staff.</p> <p>Externally we have now completed our annual round of Borough Council briefings with a very constructive visit to Woking BC on 17th April.</p>
RECOMMENDATION:	
SPECIFIC ISSUES CHECKLIST:	
Quality and safety	
Patient impact	
Employee	
Other stakeholder	
Equality & diversity	
Finance	
Legal	
Link to Board Assurance Framework Principle Risk	
AUTHOR NAME/ROLE	Andy Field, Chairman
PRESENTED BY DIRECTOR NAME/ROLE	Andy Field, Chairman
DATE	
BOARD ACTION	Receive

External Events and Visits

Our annual round of Borough Council briefings completed with our visit to Woking Borough Council on 17th April. Once again the briefing team consisted of the Chairman, Chief Executive and our Medical Director. The briefing went well and was followed by a long, lively and relevant Q&A session which yielded a number of opportunities for closer collaboration.

The other main external events attended during the period were:

- a. The NHSI Regional Chairs networking event;
- b. The Deloitte Healthcare Dinner and Discussion due on 23rd April.

In addition, I had a very helpful initial meeting with Neil Hewitson and Charlotte Goodrich, the KPMG Director and Senior Manager responsible for our external audit.

Highlights of Internal Activities

Internally, our hospitals continued to operate services under the pressures of increased emergency attendances and admissions and ongoing staff shortages. In support of staff, I have continued to visit informally as many wards and services as possible. To that end I made a special visit to ICU as they have had some particularly difficult situations to deal with recently. Other wards and services visited included the Rowley Bristow iMSK unit, the chaplains, Oak and Ash Wards and several visits to Aspen and Maple wards.

I have also spent some time with our knowledge services and seen the work they are doing in support of the National Catheter programme. Their expertise in providing evidence based reports is very impressive and extremely valuable. I would like to take this opportunity to wish our evidence officer Olwen Revill a speedy recovery from her recent operation.

This month I also took part in the monthly induction event at Ashford, briefing new joiners on the role of the Board and Council of Governors. This is intended to become a regular slot going forward. Feedback received from the event has been positive and it was good to be able to chat to people before the start of the event and during the coffee break.

Other highlights from internal activities this period include:

- Continuing to work with our Finance Director, Simon Marshall as “Buddies” to Aspen and Maple wards in St Peter’s;
- A Board Walkaround in Dickens and Wordsworth wards with Sue Tranka, our Chief Nurse and one of our Governors Simon Bhadye;
- Chairing the Gastroenterologist Consultants panel;
- Attending my first meeting as a member of the Organ Donation committee;
- Joining the latest Schwarz round on organ donation. This was a very moving event with personal stories bringing it to life and giving all attendees a lot of food for thought.

Finally I was very pleased to be invited to meet our new doctor contingent from Kerala. It was great to meet them and hear their stories. It is clear that a huge amount of work is going into this programme and my thanks to all involved particularly Dr David Fluck, Dr Ashwin Unnithan and Elaine Beaumont.

Visits to the Trust

We were pleased to welcome Healthwatch Surrey to the Trust on 23rd April.

As part of the #endPJParalysis campaign, we also welcomed Diana Moran, the “Green Goddess” of BBC’s Breakfast Time programme in the 1980s. Diana joined staff on the #endPJparalysis stand and did a book signing of her new release - aptly titled ‘Sod Sitting, Get Moving!’ – which has at the very heart of it the same message as the PJ paralysis campaign. Staff have been signing pledges to support the campaign and there have been many sightings of staff in the pyjamas helping to make the point.

We also were delighted to have a CQC Inspector, Sue Johnson, join us to observe our last Trust Board meeting.

Governance

Normal governance activities have continued over the period and we have also been joined on 9th April by our new Non-Executive Director Marcine Waterman. We are delighted to have her as a Board member and look forward to her contributions going forward.

Board development planning is now well underway and the next event will be our facilitated awayday on the 25th May. This will help us progress our “Well Led” work, review our progress to date and provide time to consider some of the more strategic challenges facing the NHS in Surrey Heartlands.

Finally it is now appraisal time and for the Non-Executive Directors, Governors have been given the opportunity to feedback on individuals in advance of the formal appraisal meetings. My thanks to those Governors who have taken the time to provide feedback both verbally and through the “Survey Monkey.”