

TRUST BOARD
30th October 2014

TITLE	Monitor Quarter 2 2014/15 submission
EXECUTIVE SUMMARY	In accordance with Monitor's <i>Risk Assessment Framework 2014/15</i> , the Trust is required to make a quarterly submission to Monitor on the Trust's performance in both financial, quality and operational terms. This includes performance against various national targets and indicators.
BOARD ASSURANCE (RISK)/ IMPLICATIONS	The Finance Committee scrutinises the financial reports on a monthly basis with minutes of the meeting presented in the open Board meeting. The operational performance report is presented in the open Board meetings and regularly scrutinised.
LINK TO STRATEGIC OBJECTIVE	The Monitor submission links to all Trust Strategic Objectives.
STAKEHOLDER/ PATIENT IMPACT AND VIEWS	None taken.
EQUALITY AND DIVERSITY ISSUES	None known.
LEGAL ISSUES	Insufficient or inaccurate declaration of future risk to Monitor can impact the Trust's regulatory ratings and potentially our Licence.
The Trust Board is asked to:	The Board is asked to review and agree the content of the Q2 submission as: <ul style="list-style-type: none"> ▪ Governance Declaration: 2 ▪ Finance Declaration: 1
Submitted by:	George Roe, Head of Corporate Affairs
Date:	23 rd October 2014
Decision:	For Approval

Monitor Quarter 2 2014/15 Submission

1 Introduction

The Trust is required to submit the Quarter 2 Compliance Return to Monitor by 31st October.

The Compliance Return comprises the following:

- Governance Statement;
- Elections;
- Targets and Indicators;
- Quality Governance; and
- Capex reforecast trigger.

The full draft Q2 2014/15 submission is available for review by contacting the Head of Corporate Affairs. However the Monitor Risk Assessment Framework summary sheet is attached.

2 Governance declaration

Background

The Governance declaration relates to the performance against national targets and indicators with the Board needing to certify that it:

“is satisfied that plans in place are sufficient to ensure on-going compliance with all existing targets (after the application of thresholds) as set out in Appendix A of the Risk Assessment Framework; and a commitment to comply with all known targets going forwards”

Performance against national targets and indicators

In Q2 2014/15 the Trust failed to meet the Admitted Referral to Treatment Time (RTT) target and the 62 day first treatment target for Cancer.

Governance Risk Rating

The Trust's Governance rating is currently Green. As a result of the Trust missing the admitted RTT target for the third consecutive quarter in Q1 2014/15 Monitor consider opening an investigation into this breach during their Q1 review in August 2014. Following review Monitor determined that an investigation would not be commenced at this stage.

Recommended Q2 2014/15 declarations

A&E waiting time target:

The Trust achieved the waiting time target in quarter 2 2014/15 with performance of 95.18%. The Trust achieved this target in August (96.31%) and September (95.39%) but failed to achieve the month of July (93.94%). Despite achievement in quarters 1 and 2 this year the Trust has experienced at times unprecedented levels of demand and resultant operational pressures within the Trust. These pressures are not unique to ASPH and have been highlighted across the country. With these continuing pressures

not expected to lessen in quarter 3 it is **recommended that the Trust declare a risk of failing to achieve the waiting time target.**

Referral to Treatment Time target:

The Trust did not meet the 18 weeks standards for the admitted target (90%) in July (85.4%) or August (87%) but did achieve the target in September (90.0%). The Q2 aggregate performance was 87.4%. Achievement of the admitted target in September 2014 was the first time since October 2013 that this target had been achieved.

General Surgery (GS) and Trauma & Orthopaedics (T&O) have continued to be the key drivers of the Trust's non-complaint performance against the Admitted target however the speciality of GS was achieved in September. T&O has seen steady improvement over the last six months with monthly breaches within this specialty falling by 45% in the two months to September. However whilst the Trust expects further improvement during October, with continuing reductions in the admitted backlog reduction, 90% compliance at specialty level will not be seen until mid/end Q3.

The Performance Report elsewhere in the Board agenda covers current actions in more detail.

Despite significant improvements made in 2014 with an improving trajectory of performance with the onset of quarter 3 and increased winter pressures there is a risk that this will impact on elective work. Therefore **a risk to the achievement of the admitted target should be declared.**

The Trust has previously declared a risk against achievement of the non-admitted RTT and Incomplete target. The Trust has been compliant with these two targets throughout Q1 2014/15 and Q2 2014/15 and hence it is **not recommended that a risk is declared.** Performance in Q2 2014/15 is detailed below:

	Non-admitted (target 95%)	Incomplete (target 92%)
July	95.0%	95.6%
August	95.2%	96.0%
September	95.3%	95.8%

62 Day Cancer

The Trust breached the 62 day target standard (85%) for first treatment in September and Q2 as a whole. This was in part due to efforts in bringing forward patients who had waited in excess of 62 days to their earliest available treatment date. Performance for the quarter was:

- July: 66.7%
- August: 82.8%
- September: 64.2%

On-going performance against this standard remains a significant challenge due to the Cancer Services team seeing a substantial 47% YTD increase in demand compared to the same period for 2013. The Trust has strengthened its internal governance processes around cancer performance and is supporting a new cancer management team to develop and deliver an action plan, root cause analysis & a trajectory for service improvement. Forthcoming actions include additional tumour site pathway improvement events, with revised capacity and demand modelling for TWR referrals.

Paper 8.1

Despite increased grip on the performance of the 62 day cancer pathway there is still risk to achievement of this target in Q3 and hence **it is recommended that a risk is declared.**

Two week wait from referral to first seen (breast patients)

The Trust has breached this target in Q2 with monthly performance against the 93% standard of:

- July: 93.4%
- August: 87%
- September: 90.2%

Breaches against this standard occurred due to a temporary failure of administrative process which has now been resolved and hence **it is not recommended that a risk is declared.**

C-Difficile

The Trust breached the target in Q2 with seven cases. This compared with three cases in Q1. The cumulative figure for the year to date is 10 which is above the annual target for the Trust of nine. Whilst our annual target is nine Monitor now require cases to be reported as to whether there was a lapse in care. Of the 10 cases to date, one was due to a lapse in case, six are under review and three were not due to a lapse in case.

Monitor's de-minimus for this target is 12.

Whilst it is not clear yet as to whether the six cases under review were due to lapses in care **a risk to breaching Monitor's de-minimus should be declared.**

The A&E waiting time, RTT admitted and 62 day first treatment target were all declared as at risk in the Operating Plan submitted to Monitor in April 2014. A risk to breaching the c-difficile target was not declared.

3 Finance Declaration

The Finance Committee reviewed the financial aspects of the Monitor Compliance Return for Quarter 2 2014/15 at its meeting held on 23rd October 2014.

The submission to Monitor comprises the Statement of Comprehensive Income, Statement of Financial position and Cashflow Statement as at 30th September 2014. These drive the Continuity of Service Risk Rating for the quarter (year to date). At 30th September 2014 the Trust has a Continuity of Service Risk Rating of '3' this is against a plan of '3'.

Monitor measures the Trust against a capital expenditure reforecast trigger. Essentially if the Trust has spent less than 85% or more than 115% of its plan to date then the Trust Board must approve a reforecast capital profile and make a Board declaration. The Trust was within the set tolerances for this measure at quarter 2 with 95% of plan spent.

Recommended Q2 2014/15 declaration

The Finance Committee discussed the recommendation that a declaration 1 should be made confirming that the Trust would continue to maintain a 'continuity of service' risk rating of at least '3' over the next 12 months and approved that this should be recommended to the Board.

4 Recommendation

The Board is asked to review and approve the Q2 2014/15 Monitor submission as:

- Governance Declaration: 2 ('not confirmed')
- Finance Declaration: 1 ('confirmed')

As part of this risks are being declared against the:

- *A&E waiting time target;*
- *RTT - admitted*
- *62 Day Cancer target; and*
- *C-Difficile*

Appendix 1: Monitor Risk Assessment Framework indicators.

Monitor Risk Assessment Framework - Governance Indicators Financial Risk Ratings as at September 2014

Safety:		14/15 Threshold	Weighting	Monitoring Period
Clostridium Difficile - meeting the Clostridium Difficile objective		9	1.0	Quarterly
Quality:		Threshold	Weighting	Monitoring Period
All Cancers: 31 day wait for second or subsequent treatment (surgery)	Surgery anti-cancer drug treatments	94% 98%	1.0	Quarterly
All Cancers: 62 day wait for first treatment from urgent GP referral to treatment	urgent GP referral NHS Cancer Screening Service	85% 90%	1.0	Quarterly
All Cancers: 31 day wait from diagnosis to first treatment		96%	0.5	Quarterly
Cancer: 2 week wait from referral to date first seen	all urgent referrals (cancer suspected) symptomatic breast patients	93% 93%	0.5	Quarterly
A&E (maximum wait time of 4 hours from arrival to admission/ transfer/ discharge)		95%	1.0	Quarterly

14/15 YTD Plan	Q1	Q2	Q3	Q4	YTD
5	3	7			10
14/15 Plan	Q1	Q2	Q3	Q4	YTD
94% 98%	100% 100%	95% 100%			97% 100.0%
85% 90%	82.2% 92.0%	70.3% 97.3%			75.8% 95.2%
96%	100.0%	97.9%			98.9%
93% 93%	93.5% 93.4%	93.4% 90.5%			93.5% 92.0%
95%	95.23%	95.18%			95.21%

Patient Experience:		Threshold	Weighting	Monitoring Period
Referral to treatment waiting times - admitted		90%	1.0	Quarterly
Referral to treatment waiting times - non admitted		95%	1.0	Quarterly
Referral to treatment waiting times - Incomplete pathways		92%	1.0	Quarterly

14/15 Plan	Q1	Q2	Q3	Q4	YTD
90%	83.13%	87.39%			85.28%
95%	95.80%	95.16%			95.48%
92%	95.11%	95.81%			95.46%

Governance*:		Weighting	Monitoring Period
Failure to comply with requirements regarding access to healthcare for people with a learning disability		0.5	Quarterly
Risk of, or actual, failure to deliver mandatory services		4.0	Quarterly
CQC compliance action outstanding (as at 31st Mar 2014)	Monitor Discretion		Quarterly
CQC enforcement action within last 12 months (up to 31st Mar 2014)	Monitor Discretion		Quarterly
CQC enforcement notice currently in effect (as at 31st Mar 2014)		4.0	Quarterly
Minor CQC concerns or impacts regarding the safety of healthcare provision (as at 31st Mar 2014)	Monitor Discretion		Quarterly
Moderate CQC concerns or impacts regarding the safety of healthcare provision (as at 31st Mar 2014)	Monitor Discretion		Quarterly
Major CQC concerns or impacts regarding the safety of healthcare provision (as at 31st Mar 2014)		2.0	Quarterly
Unable to maintain, or certify, a minimum published CNST level of 1.0 or have in place appropriate alternative arrangements		2.0	Quarterly
Trust unable to declare ongoing compliance with minimum standards of CQC registration	Monitor Discretion		Quarterly
Has the Trust has been inspected by CQC (in the quarter ending 31st Mar 2014)	Monitor Discretion		Quarterly
If so, did the CQC inspection find non compliance with 1 or more essential standards	Monitor Discretion		Quarterly

14/15 Plan	Q1	Q2	Q3	Q4	Yr End
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No
No	No	No			No

Indicative Governance risk rating

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Financial Risk Score	Forcast Score	Weighting	Monitoring Period
1. Debt Service Cover	1.90x	50%	Annual
2. Liquidity	-8.30	50%	Annual

Current Score	Q1	Q2	Q3	Q4	Yr End Forecast
1.79x	2	3			3
-3.60	3	3			2

Continuity of Service Risk Rating

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